



2013

CASINO GROUP
AND THE UNITED NATIONS
GLOBAL COMPACT

COMMUNICATION ON PROGRESS REPORT

GRUPE
Casino
NOURISHING A **WORLD**
OF **DIVERSITY**

CONTENTS

02

THE GROUP

- 03 Message from Jean-Charles Naouri
- 04 CSR key figures
- 06 CSR significant events



10

OUR CSR APPROACH

- 10 Improvement process
- 12 Constructive dialogue

14

OUR PRINCIPLES IN ACTION

- 14 Committed employer
- 20 Responsible retailer
- 26 Environmentally proactive Group
- 30 Trusted partner
- 32 Engaged local corporate citizen



36

OUR INDICATORS AND ROADMAPS

- 36 CSR indicators
- 42 Roadmaps
- 62 Reporting principles

THE GROUP

CASINO GROUP IS THE OLDEST LEADING FRENCH RETAILER AND ONE OF THE WORLD'S FOREMOST FOOD RETAILERS. IN 2012, FIFTY-SIX PERCENT OF CONSOLIDATED SALES WERE POSTED IN FAST-GROWING COUNTRIES, MAINLY IN LATIN AMERICA AND SOUTHEAST ASIA.

THE GROUP'S 318,600 EMPLOYEES OPERATE GLOBALLY ACCORDING TO THE VALUES OF ENTREPRENEURSHIP, LOYALTY, EXCELLENCE AND SOLIDARITY THAT UNDERPIN OUR CORPORATE CULTURE.

THE GROUP TAILORS ITS APPROACH TO A WIDE RANGE OF LOCAL SITUATIONS, APPLYING ITS KNOW-HOW TO MEET THE REQUIREMENTS OF A WIDE RANGE OF VARIED, UNIQUE CUSTOMERS. IN SO DOING, WE ARE CONSTANTLY REINFORCING OUR PRESENCE AND LIVING UP EVEN MORE CLOSELY TO OUR MOTTO OF "NOURISHING A WORLD OF DIVERSITY".

ITS CSR COMMITMENT DRAWS ON A LONG TRADITION OF INNOVATION ON BEHALF OF SOCIETY AND THE COMMUNITY, IN ACCORDANCE WITH THE PRINCIPLES OF THE UNITED NATIONS GLOBAL COMPACT, OF WHICH THE GROUP IS A SIGNATORY.

THE GROUP
Message from Jean-Charles Naouri
CSR key figures
CSR significant events

OUR CSR APPROACH

OUR PRINCIPLES IN ACTION

OUR INDICATORS AND ROADMAPS

Message from Jean-Charles Naouri, Chairman and Chief Executive Officer, Casino Group

Having pledged to support the United Nations Global Compact since 2009, the Casino Group is continuing to deploy its CSR continuous improvement process in line with its development strategy, taking into account the specific features of each of its host countries.

2012 and 2013 will go down as transformational years, during which Casino became the sole controlling shareholder of Brazil's Grupo Pão de Açúcar and acquired France's Monoprix, two brands that are recognized for their commitment to sustainable development.

We are convinced of the need to work closely with all stakeholders, be they suppliers, NGOs, public authorities or trade unions, recognizing that regular stakeholder dialogue is a valuable driver of innovation and competitiveness.

The many initiatives presented in this progress review prepared for stakeholders illustrate our Group's engagement and the innovation capabilities of our brands, both in France and in international markets. All of these initiatives contribute to more sustainable growth for our businesses.

In 2012, the Group also published the results of our greenhouse gas emissions audits for all consolidated entities. In addition, Casino is included in the Dow Jones Sustainability Index (World and Europe) and the FTSE4GOOD Index.

This report is a means of reaffirming our commitment to more effectively embracing the ten principles of the Global Compact that we have pledged to support.

CSR key figures

- > **42 billion euros** in consolidated net sales
- > **2 billion euros** in trading profit

56% of Group sales generated outside France

Largest private sector employer in Brazil and Colombia

Over 12,000 stores worldwide

No. 1 in e-commerce in Colombia and **No. 2** in Brazil



> **Nearly 318,600 employees** worldwide⁽¹⁾⁽²⁾

> **Group annual electricity consumption: 4,820,280 MWh**

> **2,250,840 tonnes of CO₂ equiv.**⁽³⁾

More than 111,700 employees under the age of 30⁽¹⁾

(1) Excluding employees of Via Varejo and in Mauritius, Madagascar and Mayotte
(2) Excluding lessee-manager franchise outlets
(3) Scopes 1 and 2 – scope 1: direct emissions from combustion and refrigerants, scope 2: indirect emission from energy consumption

CSR significant events



FRANCE Franprix takes to the Seine

Since September 2012, Franprix has taken to the waterways to source a hundred or so of its Parisian stores with food products. This is a logistics first in France, awarded the “Marianne d’Or” for Sustainable Development acknowledging environmental and local best practices. This initiative has done away with 450,000 km of truck traffic and made for a saving of 234 tons of CO₂ per year.



COLOMBIA Éxito included in the Dow Jones Sustainability Index

The Colombian banner was selected for inclusion in the “emerging countries” category of the non-financial Dow Jones index. This entry highlights the work Éxito has committed to social corporate responsibility.

BRAZIL Ciclo Verde de Taeq

GPA was the first Retail Company in Brazil to offer its consumers the opportunity of voluntarily disposing of recyclable material in specific containers installed at stores. These sets of bins are installed in more than 180 stores of the group. Since the outset in 2001 more than 35,000 tons of recyclable material has been collected and directed to recycling programs. The “Ciclo Verde” programme represents 20% of all recyclable material collected in the city of Sao Paulo. Since the beginning of 2010, more than 900 tons of cellulosic materials were bought from the cooperatives, incorporated into the programme and used for 20% of the Taeq products for paperboard packaging.



Ensemble recyclons PLUS recyclons MIEUX*



LIFE 11 INF/FR/730

*Together, let us recycle more.

FRANCE Recycle more and better together

Ever committed to corporate, societal and environmental responsibility with its customers and employees, the Casino Group has launched a large-scale campaign to boost awareness in recycling used products (batteries, mobile phones, small electrical and electronic household goods, ink cartridges, etc) in its Géant Casino and Casino Supermarché banners, with the backing of the European Commission. This programme is aimed at increasing the bulk of useless products collected by 25% by the end of 2013 in participating stores.



VIETNAM Big C Vietnam inaugurates its Green Square shopping mall

1,500 m² of solar panels on the roof of the Green Square shopping mall, the first in to run on solar energy.

THE GROUP

Message from Jean-Charles Naouri

CSR key figures

CSR significant events

OUR CSR APPROACH

OUR PRINCIPLES IN ACTION

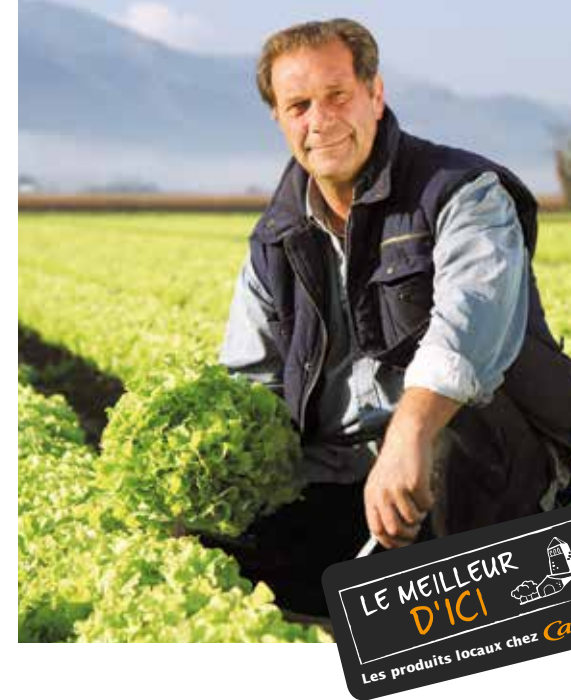
OUR INDICATORS AND ROADMAPS



FRANCE

Diversity label renewed for 4 years

Casino Group was the first retail stakeholder to receive the AFNOR-certified Diversity Label in 2009 and can now boast a further distinction in 2012 for its 20-year commitment to equal opportunities, combating discrimination and promoting diversity.



FRANCE

**“Le Meilleur d’Ici”:
local produce
at Casino**

Casino has dedicated a permanent space to local produce signed “Le Meilleur d’Ici” in its Géant, Hypermarket and Supermarket stores. By undertaking to push products from producers located within a perimeter of 80 kilometres of the store, the Casino Group gets behind the local economy thereby showcasing their expertise while meeting the requirements of its keen “locavore” customers.

THAILAND

Big C Thailand acknowledged for its recruitment policy in favour of persons with disabilities

Big C Thailand was awarded a certificate of “exemplary contribution from a company to employing persons with disabilities” from the Ministry of Social Development and Human Security and the Ministry of Labour of Thailand.

With a workforce of 305 persons with disabilities in its 114 hypermarkets, Big C Thailand is 26% up on the legal obligation to employ 1 person with disabilities for every 100 employees, in force in the country. Big C is the first retailer to reach this milestone.



BRAZIL

10TH anniversary of “Caras do Brasil”

“Caras do Brasil” (Portraits of Brazil) has celebrated its tenth anniversary. This programme enables small businesses (NGOs, craftsmen) to supply their products to the stores of the Pao de Açúcar group.



ARGENTINA

Libertad hand in hand the IARSE

By signing a pledge with the Argentinean Institute for Corporate Social Responsibility (IARSE), Libertad undertakes to adhere to 8 CSR commitments including liaising with the local foundations supported by the company or keeping employees up to speed with the company’s CSR initiatives and achievements.

CSR: a continuous improvement process

IN LINE WITH ITS GROWTH STRATEGY, CASINO GROUP IS PURSUING A CORPORATE SOCIAL RESPONSIBILITY (CSR) POLICY STRUCTURED AROUND ITS FIVE MAIN AREAS OF RESPONSIBILITY AS A COMMITTED EMPLOYER, A RESPONSIBLE RETAILER, A TRUSTED PARTNER, AN ENGAGED LOCAL CORPORATE CITIZEN AND A GROUP THAT IS ENVIRONMENTALLY PROACTIVE.

A PIONEERING SPIRIT

Since its founding in 1898, Casino has drawn on a long history of innovation on behalf of the community, the workplace and the environment. This pioneering spirit, embodied in the Group's four key values – entrepreneurship, loyalty, excellence, and solidarity – underpins the Group's continuing CSR commitment, both in France and worldwide.

16 GUIDING PRIORITIES

The ongoing Corporate Citizenship initiative includes 16 priorities that reflect five general areas of responsibility. All have been developed in accordance with the nine commitments contained in the Group's Ethics Charter, which reiterates Casino Group's support for the fundamental principles in the Universal Declaration of Human Rights, the fundamental conventions of the International Labour Organization (ILO) and the ten principles of the United Nations Global Compact, of which the Group is a signatory.

We Support the Global Compact

As a member of the United Nations Global Compact, Casino Group reaffirms its determination to comply with and promote human rights in all of its subsidiaries worldwide and among its suppliers. These commitments are fully reflected in the Group's Ethics Charter.



CASINO GROUP IS INCLUDED IN THE DJSI



“Casino Group has been selected for inclusion in the Dow Jones Sustainability Index (DJSI) World and Europe, two of the benchmark indices with regard to CSR.”

GOVERNANCE GEARED TO PERFORMANCE

Responsibility for implementing and coordinating this commitment lies with the Group's CSR Department, which was established in 2010 to accelerate the pace of progress on CSR issues within the subsidiaries. The seven CSR Strategy Committee members (including three from the Executive Committee) validate CSR policy aims in light of the ISO 26000 standard. A network of CSR liaisons is active within each subsidiary in France and in international markets. Environmental experts meet on a regular basis to conduct “Green Excellence” workshops. Various committees, in addition, are also instrumental in implementing CSR policy, including the Human Resources steering committee, the Nutrition and Health scientific committee, the Quality committee and the Sustainability and CSR coordination and monitoring committees in each subsidiary worldwide.

A RECOGNISED COMMITMENT

In recognition of Casino's CSR policy, its innovative nature and its results, France's ESSEC Business School awarded the Group its Grand Prize for Responsible Retailing in 2012. Moreover, the Group has been honoured with a Human Capital trophy for its social innovation, as well as the Washburne Award for Innovation in Diversity.

BENCHMARK INDICES

Casino has been selected for inclusion in the Dow Jones Sustainability Index (DJSI) World and Europe, two of the benchmark indices with regard to CSR. This distinction is a strong acknowledgement of the Group's CSR policy, which has also been recognised through inclusion in the FTSE4Good, ECPI and Ethibel indices.

CASINO GROUP'S FIVE CSR COMMITMENTS

The “CSR Group Spirit” initiative includes five core commitments rolled out into 16 priorities.



ANOTHER CASINO GROUP DISTINCTION



Constructive dialogue in support of mutual objectives

DIALOGUE WITH ALL STAKEHOLDERS IS AN ESSENTIAL COMPONENT OF THE GROUP'S CSR POLICY, ENABLING CASINO TO ENHANCE ITS STRATEGY AND DEVELOP INNOVATIVE PARTNERSHIPS.

A RESPONSIVE CULTURE

In each country where it operates, the Group embraces a culture of listening and dialogue that is rooted in its long-standing priorities. This responsiveness takes the form of ongoing exchanges with a wide variety of stakeholders ranging from employees and employee representatives, shareholders and investors to customers, suppliers, government authorities, and NGOs/non-profit organisations.

In order to structure these exchanges more effectively and gain a better understanding of stakeholder expectations, in 2012 Casino Group initiated a formal dialogue on the topic of diversity. In Brazil and Colombia, GPA and Grupo Éxito surveyed their stakeholders via a questionnaire designed to identify their priority concerns. The Group also maintains an ongoing dialogue with companies from the world of socially responsible investing, including rating agencies and SRI funds.

Dialogues that open new doors

Through its dialogue with stakeholders, the Group has been able to forge a number of partnerships that enhance its CSR policy. In 2012, partnerships were expanded with the French Civil Service Agency, the Corporate Parenthood Observatory and SOS Sahel, and a new initiative was launched with the GoodPlanet Foundation regarding responsible consumption.

LOCAL AND NATIONAL EXCHANGES

In all its host countries, Casino participates in taskforces and professional organisations that reflect on corporate social responsibility. Among others, it contributes to the work of the Social Clause Initiative, the Global Social Compliance Program, Companies for Human Rights and the International Labour Organization's Business and Disability Network, of which Casino is a founding member.* In Brazil, GPA supports the work of the Akatu Institute, which raises public awareness on issues related to responsible consumption. And in Argentina, Libertad is collaborating with the Club de Empresas Comprometidas, as part of its campaign on behalf of the disabled.

* A list of stakeholders and organisations of which the Group is a member is available at www.groupe-casino.fr

EXAMPLES OF IDENTIFIED STAKEHOLDERS:

Stakeholder	Key dialogue modes
Employees	<ul style="list-style-type: none"> • Internal newsletters, intranets • Counselling and mediation unit • In-house opinion surveys
	<ul style="list-style-type: none"> • Regular dialogue with the staff representative organisations • Company agreements
Social partners	<ul style="list-style-type: none"> • Corporate websites • Annual report and Registration Document • Letter to shareholders, roadshows • Annual general meeting
	<ul style="list-style-type: none"> • Banner and product websites • Social networks • Customer service • Consumer surveys
Shareholders, investors and rating agencies	<ul style="list-style-type: none"> • Website • Partnerships with schools • Participation in job fairs
	<ul style="list-style-type: none"> • SME Relations Officer in the central purchasing organisation (since 2000), SME forums
Customers	<ul style="list-style-type: none"> • Partnerships with public authorities (ministries and national governmental agencies) • Ongoing dialogue with local, national and international associations (responding to requests, meetings with NGOs)
	<ul style="list-style-type: none"> • Participation in roundtables
Students and young graduates	
Suppliers	<ul style="list-style-type: none"> • SME Relations Officer in the central purchasing organisation (since 2000), SME forums
Public and local authorities	<ul style="list-style-type: none"> • Partnerships with public authorities (ministries and national governmental agencies) • Ongoing dialogue with local, national and international associations (responding to requests, meetings with NGOs)
NGOs and associations	<ul style="list-style-type: none"> • Participation in roundtables

Committed employer
Responsible retailer
Environmentally proactive Group
Trusted partner
Engaged local corporate citizen

Promoting diversity: a stronger, shared commitment

**“NOURISHING A WORLD OF DIVERSITY”:
THE GROUP’S MOTTO REFLECTS ITS COMMITMENT
TO COMBATING ALL FORMS OF DISCRIMINATION.**

Convinced that only skills are truly important, the Group has been committed to promoting diversity for more than two decades. This policy is conveyed through innovative measures to combat all forms of discrimination, notably on the basis of origin, disability, sex, age, trade union affiliation, religious conviction or sexual orientation.

COMBATING DISCRIMINATION

To assess the potential for discriminatory practices in its hiring process, the Group conducted its first solicited test in 2007. This test, in which two bogus job applications were submitted for the same position from candidates who are identical in every respect except their last name, which supposedly indicated their origin, was repeated in 2011 and showed that significant progress had been made in this area. For supervisory positions, there was no major difference in how the two candidates were treated. Among employees, the difference in the treatment of candidates had been reduced by 19%. Casino, the only enterprise that is committed to publishing the results of this test, plans to repeat this experiment in three years.

In the area of discrimination related to sexual orientation and gender identity, on 7 January 2013 the Group signed an LGBT Charter with the gay rights organisation L'Autre Cercle. The aim of the charter is to ensure that lesbian, gay, bisexual and transgender (LGBT) employees can work in a discrimination-free environment. In support of this policy, a special guide was distributed to all managers in early 2013.

A recognised policy

After becoming the first retailer to receive France's Diversity Label, which was awarded by the country's AFNOR Certification organisation in 2009, Casino was once again recognised in 2012 for its exemplary, 20-year commitment to equal opportunities, prevention of discrimination and promotion of diversity.



“In 2012 Casino Group received the Corporate Citizen trophy presented by APAJH, France’s association for disabled adults and youths.”



10,693

young people have been hired through the “First Job” programme established by GPA.

529

older workers recruited in France between 2009 and 2012.

Family caregivers: solidarity in action

As part of its disability policy, the Group has created an innovative family caregiver leave programme. Employees may voluntarily donate vacation days to co-workers who are tending to a disabled or seriously ill child, spouse or parent. The Group itself donated 100 days to the fund.

MEASURABLE COMMITMENTS

The Group met its goal of recruiting 500 older employees in France over a three-year period in 2012, and has committed to hire 180 disabled persons as part of its fifth Handicapte agreement. Among its new initiatives, Casino Group signed the National Business Commitment to Employ People from Disadvantaged Areas. Over the period 2012-2014, the Group plans to hire 850 persons, 150 participants in combined work/study programmes and 500 trainees within this programme. It has also expanded its partnership with France's Civic Service Agency by hosting, on two separate occasions, 100 young people at one day sessions dedicated to capitalising on their experience.

A SHARED INITIATIVE

The promotion of diversity, which is a pillar of the Group's Human Resource policy, is a strategic priority shared with all international subsidiaries. In Brazil, GPA has continued its internal diversity awareness campaign as well as its “GPA Para Todos” initiative regarding people with disabilities. Its “Primero Empleo” (First Job) programme, which targets younger workers over the age of 16 who have never held a job before, has led to the hiring of 10,693 new employees. In Thailand, Big C is the first retailer to meet the government's target for the hiring-quota of disabled workers. In Colombia, Grupo Éxito's “Población vulnerable” programme provides support to disabled employees and victims of armed conflict. And in Argentina, Libertad has lent its backing to the country's “Programa Primer Paso”, conducted in partnership with the Córdoba provincial government, to help integrate 10,000 young people into the workforce.

Committed employer
Responsible retailer
Environmentally proactive Group
Trusted partner
Engaged local corporate citizen

Enhancing skills to ensure mutual growth

CASINO GROUP IS COMMITTED TO DEVELOPING THE SKILLS OF EMPLOYEES WITHIN THE SPIRIT OF ITS FOUR CORE VALUES: ENTREPRENEURSHIP, LOYALTY, EXCELLENCE, AND SOLIDARITY.

TALENTED WOMEN EMPLOYEES

The Group puts gender equality in the workplace at the heart of its human resource policy. In 2011, several agreements were signed at its Casino France, Franprix, Leader Price and Cdiscount subsidiaries in France. These agreements were structured around six key areas: recruitment, training, remuneration, career development, parenthood, and awareness and communication.

Among its initiatives in 2012, the Group distributed two guides on parenthood. One, intended for managers, was designed to promote managerial best practices. The other, entitled "Helping parents improve their work-life balance", was distributed to all Group employees in France and reviews the corporate actions taken in this area.

The "C'avec Elles" network, created in 2011, has grown to include more than 430 executives. It's designed to broker contacts among women managers, as a way to encourage career development opportunities for women and improve their visibility within the Group. Special steps are also being taken to promote career advancement for store cashiers. Meanwhile, the Young Talents programme, designed to prepare the managers of the future, comprises an equal number of men and women. Since the programme was started in 2006, 239 of these young talents have been hired. Forty-six of those new recruits chose the international career option, in which they are given two successive one-year assignments outside their native country.

In France,
64%
of open managerial positions
were filled internally in 2012.*

*Scope excluding Monoprix

Renewed use of the individual compensation report

First introduced in 2010, the Group's individual compensation and benefits report has now been extended to include supervisors. In all, 7,853 employees were covered by the report in 2012. It provides a complete rundown of their monetary compensation and additional remuneration in the form of social insurance and various other benefits offered by the Group.



TRAINING WITH A FOCUS ON SKILLS DEVELOPMENT

Each Group subsidiary provides for vocational training through a variety of initiatives. In France, two major programmes were expanded in 2012. The first is the campaign to generate 10,000 applications for France's Individual Right to Training scheme, to ensure that training is accessible to as many employees as possible. The second, known as the Key Retailing Skills programme, is designed to improve mastery of core retail know-how. In Southeast Asia, Big C Thailand operates the Big C Academy, which provides training to employees in the various careers represented in its stores. Big C Vietnam hones skills in the culinary arts and, in tandem with local universities, offers training to its employees in retail management. Similarly, in Reunion Island, Vindémia has developed specialised training opportunities in partnership with the Regional Chamber of Trade.

RETAINING EMPLOYEES BY MEASURING THEIR ENGAGEMENT

After France in 2011, a number of international subsidiaries – GPA, Grupo Éxito, Libertad and Vindémia – conducted an employee engagement survey, to gather the opinions and views of staff within their respective banners. Management, career development and the balance between personal and professional lives were among the primary topics addressed, all corresponding to action plans developed to foster a sense of workforce loyalty.



In France, women
account for
37.5%
of management.
This figure was 36% in 2010.*

* Scope excluding Monoprix

Grupo Éxito ranked second among "Great Places to Work" in Colombia

In a ranking compiled in Colombia by the Great Place to Work Institute, Grupo Éxito – the country's largest private employer, with a workforce of nearly 37,000 – captured second place, and was rated tops in its business sector.

Committed employer

Responsible retailer

Environmentally proactive Group

Trusted partner

Engaged local corporate citizen

Workplace health and safety: a focus on prevention

THE GROUP IS CONTINUING TO PURSUE RISK PREVENTION PROGRAMMES DESIGNED TO SAFEGUARD THE PHYSICAL AND MENTAL HEALTH OF ITS EMPLOYEES.

A STRUCTURED APPROACH

The prevention of workplace hazards is a major component of the Group's Workplace Health and Safety policy. In France, this policy — developed jointly with employee representatives as part of the Group-wide agreement on Workplace Health and Safety signed in 2010 — is the responsibility of a special organisation created within the Human Resources Department. Its primary focus is on occupational work hazards including road safety, elimination of undue workplace hardship and psychosocial risks, design, renovation and expansion of business sites, and greater awareness among new and temporary hires.

Educating and raising awareness

Tobacco, blood pressure, physical exercise, nutrition: all of these topics and more were addressed at prevention and education workshops held in 2012 to raise employee awareness on health-related issues.

**PREVENTION THROUGH FEEDBACK**

Thanks to the annual employee feedback programme known as "CAP Prévention", occupational risks are prevented by letting workers voice their concerns about working conditions. In 2012 the programme was conducted at all Casino hypermarkets and supermarkets as well as all Casino and Cdiscount warehouses; it is currently being introduced at the Foodservice division. To prevent psychosocial risks, the Group conducted a diagnostic assessment among a sample group of representative employees from each division and entity. Action plans have been implemented in four areas: listening, transmission and support; career management and development; communication and information; personal and professional life balance. The programme also draws on 55 regional counsellors trained in active listening.

PREVENTIVE MEASURES

To further reduce rates of musculoskeletal disorders, the Group's logistics subsidiary, Easydis, has established what it calls the "P 80" programme. Its goal is to reduce the height of goods pallets in order to prevent or reduce the hazards they pose during handling. In stores, ergonomic studies have been conducted at workstations. An agreement signed in July 2012 on preventing undue workplace hardship defines steps to be taken at every subsidiary as well as specific actions at each entity. The agreement was drafted based on an assessment by an outside expert in which over 500 job positions from every Group area of activity were the subject of observation.

Committed employer
Responsible retailer
 Environmentally proactive Group
 Trusted partner
 Engaged local corporate citizen

Encouraging responsible shopping

CASINO GROUP'S INITIATIVES TO INCREASE CUSTOMER AWARENESS ABOUT ECOFRIENDLY CONSUMPTION INCLUDE PACKAGING ECODESIGN AND REDUCTION, EXPANSION OF RESPONSIBLE PRODUCT LINES AND ENVIRONMENTAL LABELLING.

RESPONSIBLE PRODUCTS

Casino Group is expanding its selection of organic, palm oil-free and GMO-free products. Since 2010, the Group has been proactively eliminating palm oil from its Casino-brand food products (394 products modified to date); moreover, since 1996 it has been systematically replacing ingredients, additives or aromas that may contain or come from genetically modified sources. To encourage customers to shop more responsibly, the Group sells a wide range of organic items in its stores, including Tæq products in Brazil as well as "AB"-certified Casino Bio and Leader Price products in France. Products sold under the Terre et Saveur label in France, in addition, derive from sustainable agriculture. Within this commitment to reduce and limit the Group's impact on biodiversity and deforestation, Casino banners also encourage the sale of garden furniture and paper products that are PEFC- (Pan-European Forest Certification) or FSC-certified.

OPTIMISED PACKAGING

Moves to reduce the environmental impact of Casino-brand products include packaging reduction and ecodesign of packaging, which have already led to the elimination of 6,090 tonnes of superfluous wrapping between 2006 and 2012. In Colombia, Grupo Éxito has launched a programme with its suppliers to use more ecofriendly materials, such as recycled polyethylene terephthalate (PET). In Brazil, the Tæq and Qualitá brands sold by GPA use Forest Stewardship Council-certified cardboard boxes and/or recycled cardboard for their product packaging.

CSR

GPA commits to responsible consumption

In Brazil, GPA is lending support to the Akatu Institute, an NGO that raises awareness about responsible consumption in order to influence shopping behaviour.

"Through its *Le Meilleur d'Ici* product line, Casino offers local products designed to showcase the know-how of **800** producers."



CASINO PRODUCTS DERIVED FROM RESPONSIBLE RETAILING

223
products with an environmental index

73%
of Casino products are palm oil-free (394 items)

AN EXPANDED ENVIRONMENTAL INDEX

To help customers isolate the environmental impact of their purchases, Casino is now supplementing carbon impact data on product labels with information about each product's impact on water consumption and water pollution over the course of its entire lifecycle. This environmental index appears on the packaging for 311 products. In addition, Casino Group has embarked on a plan to reduce the number of disposable plastic shopping bags distributed in its stores. Each banner is stepping up efforts to encourage the use of reusable bags, including in-store information campaigns and loyalty programme incentives.



Committed employer
Responsible retailer
 Environmentally proactive Group
 Trusted partner
 Engaged local corporate citizen

Nutrition: critical to the health of the community

AS THE FIRST RETAILER TO SIGN A VOLUNTARY CODE OF COMMITMENT TO NUTRITIONAL PROGRESS, BACK IN 2008, CASINO IS CONSTANTLY INNOVATING TO IMPROVE THE INGREDIENTS IN ITS PRODUCTS.

HEALTH AND NUTRITION, A PROVEN COMMITMENT

In order to improve the nutritional quality of its private label products and promote more balanced dietary habits, the Group has created a nutritional health committee comprised of scientific experts, including a geneticist, as well as a well-known chef, and made a number of moves that serve as benchmarks for its own-brands in all markets. In France, Casino has received plaudits from the Interministerial Commission on Charters of Commitment to Nutritional Progress in recognition of three years of unceasing commitment to promote health and nutrition. Key programmes have focused on enhancing the nutritional quality of products, designing nutritional labels that are easier to understand, informing consumers, and developing a line of health and wellness products. Over a seven-year period, Casino has improved the taste and nutritional quality of more than 2,000 recipes.

INNOVATION AT THE FOREFRONT

To improve the composition of its products, the Group calls on the expertise of nutritionists, chefs and scientists. In France, this collaboration has led to a number of innovations, light salad dressings, and soups “like homemade” with chunks of vegetables. More than half of all Casino-brand products display nutrition advice, recipes or suggestions for a balanced meal, all developed by dietary experts and nutritionists. At Leader Price, for the past three years, celebrity chef Jean-Pierre Coffe has been helping to develop quality recipes that are accessible to all consumers. The “Casino Bien Pour Vous” range includes over 100 products that focus on wellness, sport and proper diet.

OVER THE PAST SEVEN YEARS, CASINO HAS IMPROVED THE TASTE AND NUTRITIONAL QUALITY OF*

- > 415 recipes that are lower in salt
- > 361 recipes that are lower in fat
- > 168 recipes that are lower in sugar
- > 803 new recipes with reduced salt, fat and sugar content

* Figures communicated during the Nutrition campaign, Summer 2012.



Products that are 100% natural

In Colombia, Éxito has introduced its first line of cosmetics, Cautivia, which features products developed from natural ingredients that are new to the market, such as Andiroba oil and Murumuru butter. Its **100% natural orange juice**, made by a Colombian producer, contains no additives or preservatives and maintains its quality for a week.

On the international scene, the banners have adopted similar campaigns, marketing private label brands devoted to health and wellness. The Taeq range in Colombia and Brazil, for example, offers products that were grown using organic methods. In Vietnam, Big C introduced its Huong vi Big C line of products in 2012, all cultivated or raised in accordance with the country's VietGAP (Good Agricultural Practices) standard.

BACK TO THE SOURCE

Everywhere it operates, Casino Group highlights back-to-the-basics traditional food offerings. The breads and baked goods, meats, deli items, catering dishes, cheeses and fish satisfy customers seeking quality products prepared onsite. The Group's banners stand out for their excellence in fresh foods, reflected in initiatives such as the expansion of Market produce areas to include an extensive variety of fruits and vegetables and even the sale of seafood delivered fresh from the docks. Local products, meanwhile, have returned in force to Casino stores in the “Le Meilleur d'Ici” (“The Best from Right Here”) range, which showcases items that were produced within a radius of 80 kilometres. Leader Price, similarly, offers locally-sourced products under the label “Sélection de Nos Régions”.



Supporting local production chains

IN ADDITION TO ITS CLOSE ATTUNEMENT TO CUSTOMERS' NEEDS, CASINO GROUP IS A PARTNER OF CHOICE FOR LOCAL PRODUCERS, FURTHERING THE CAUSE OF SUSTAINABLE RETAILING. HERE ARE JUST A FEW EXAMPLES.

SPOTLIGHTING LOCAL PRODUCERS

As a signatory of the SME Pact, aimed at helping small and medium-sized businesses and industries enhance their growth, efficiency and impact, Casino Group maintains a special relationship with its local suppliers. "Le Meilleur d'Ici" is a reflection of this pledge of support for producers. The Group's aim is to offer local goods in its stores, produced within an 80-kilometre radius and carefully selected in order to boost local economic development. Since its initial launch in France's Loire region in 2011, the concept has been introduced at 398 Casino hypermarkets and supermarkets in partnership with 800 producers.

FRESH FROM THE DOCKS

The Fish Market project, unveiled in 2012 in Brittany, Normandy and Greater Paris, was prompted by a similar commitment. Casino is currently the only major retailer in the Paris area to offer a catch of a day direct from the fish markets in Normandy. Similarly, the Group's partnership with regional oyster farmers provides a basis for shared economic growth as well as a guarantee of quality for seafood customers. Oysters sold under the Terre et Saveur label, a range that includes nearly 254 products that are mainly sourced locally, are farmed using ecofriendly methods in accordance with regional conditions.

MILK STRAIGHT FROM THE LOT VALLEY

Franprix, too, is forging partnerships with small-scale producers, such as its commitment to 26 milk farms in France's Lot Valley, who have joined together to form the Cant'Avey'Lot Association. Their attractively priced product gives consumers an opportunity to sample a genuine milk taste bearing the "Bleu-Blanc-Cœur" label, with its assurance of improved lipid composition, fewer saturated fats and a better balance of Omega 3 and Omega 6 fatty acids. For producers, the agreement is tangible evidence of a close, trusting relationship, with Franprix pledging to purchase four million litres of milk annually.



A SHARED COMMITMENT

Local production networks receive support at our international subsidiaries as well. In Brazil, GPA's "Caras do Brasil" programme, now celebrating a decade of success, gives artisanal cooperatives a platform for selling their products in Pão de Açúcar stores. The Huang vi products sold in Big C Vietnam stores are the direct result of partnerships with local suppliers and provide customers with a guarantee of quality foods at the best possible price. Vindémia spotlights "Nou la Fè" products, all from local sources on Reunion Island. Libertad is continuing its initiative to underpin local SMEs, with 32 new producers joining the programme in 2012.

Fruits and vegetables: generating value for the supply chain

As part of an ongoing campaign developed with the French Farmers' Association, Casino is working with suppliers to enhance the product-quality information available in stores. Casino is the first major retailer to implement such a commitment.



The environment: four priorities, all for one cause

LOWERING GREENHOUSE-GAS EMISSIONS, IMPROVING ENERGY EFFICIENCY, REDUCING AND RECOVERING WASTE, PROTECTING BIODIVERSITY AND ECOSYSTEMS: THE GROUP'S FOUR ENVIRONMENTAL PRIORITIES DEMONSTRATE ITS AWARENESS OF CLIMATE CHALLENGES AND COMMITMENT TO SHRINKING ITS ECOLOGICAL FOOTPRINT.

REDUCING GREENHOUSE GAS EMISSIONS (GHG)

In 2005, in a drive to control its GHG emissions, Casino identified the various carbon impacts of its activities in France through several initiatives, including its first carbon audit, which was renewed in 2009, covering a sample of 400 premises.

Given the growing internationalization of its business, the Group decided to standardize its subsidiaries GHG reporting practices to make it easier to compare performances and consolidate data. In 2012, therefore, a consolidated report on its GHG emissions was completed, covering scopes 1 and 2 including the main activities in France and in international : Gas emissions of Casino Group represent 2 250 843 T eq CO₂ (scopes 1 and 2).

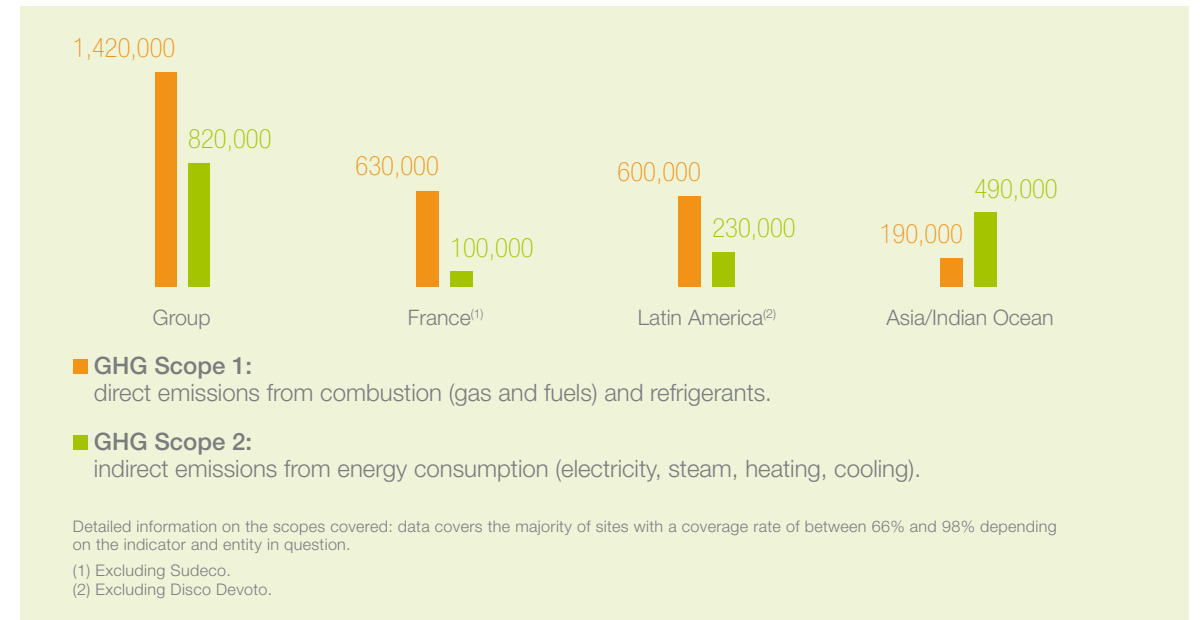
All inventories drawn up show that the largest emissions associated with the Group's direct activities (excluding the impact of products) are:

- refrigerant (leaks from cooling systems) ;
- fuel combustion required for transport of goods ;
- energy consumption at Group buildings ;
- fuel combustion required for transport of clients and employees.

Throughout the year the Group expanded innovative initiatives and deployed action plans to reduce its environmental impact, while at the same time seeking to identify new avenues for improvement through its "Green Excellence" series of topical workshops.

“To improve energy efficiency at its outlets, the Group calls on the services of its specialised subsidiary, GreenYellow.”

GHG IN TONNES CO₂ EQUIVALENT



“TOGETHER, LET’S RECYCLE MORE AND BETTER”

This campaign to educate consumers and raise awareness, carried out with support from the European Commission, extends to 400 Géant Casino, hypermarkets and Casino supermarkets. Its goal is to improve recycling rates for batteries, mobile phones, small electrical and electronics appliances, light bulbs, ink cartridges and comparable products.

With help from outreach activities and targeted events, the campaign hopes in increase the volume of used items recovered by 25%. Similar initiatives to limit demand for natural resources are underway in Colombia, where Grupo Éxito has organized daylong events to reduce paper consumption, and in Argentina, where Libertad organized a drive to promote ecofriendly practices. To encourage more responsible consumption, the Group has signed a new partnership with the GoodPlanet Foundation, whose mission is to educate the public about protecting the environment.



* Together, let us recycle more.

Committed employer
Responsible retailer
Environmentally proactive Group
Trusted partner
Engaged local corporate citizen



LOGISTICS INNOVATIONS

The decision to deliver goods by river to some 100 Franprix stores in Paris marks a significant milestone in the Group's environmental policy. This pioneering endeavor in sustainable logistics will eliminate journeys by nearly 4,000 road vehicles and will yield a 37% reduction in greenhouse-gas emissions from deliveries to those outlets.

The launch of a new cold-storage facility in Gonesse, near Paris, is a further illustration of this environmental commitment: it's the first of its kind in Europe to have received an "Excellent" certificate for High Environmental Quality.

The Group's logistics subsidiary, Easydis, is constantly on the lookout for innovative solutions. Its new programme to ensure optimal truck-loading rates is projected over time to take one out of every six of these vehicles off the roads. In addition, the Citygreen fleet of quieter and more CO₂ efficient vehicles continued to be enlarged in 2012, with 41 such trucks currently in operation.

More than **100**
Franprix stores in Paris supplied by river

A **37%**
reduction in greenhouse-gas emissions
from deliveries to those outlets.



ENERGY PERFORMANCE CONTRACTS

To improve energy efficiency at its outlets, the Group calls on the services of its specialized subsidiary, Green Yellow, which proposes an energy performance contract (EPC) to stores based on a detailed audit, the installation of more energy-efficient equipment and remote management of energy consumption.

By sealing doors on refrigerated display cases, installing more efficient lighting, managing bakery ovens remotely and other measures, 46 Casino hypermarkets have succeeded in reducing their energy consumption by 20% to 25%. Éxito in Colombia also launched an energy efficiency initiative for its stores in 2012.

REDUCING REFRIGERATES GAS IMPACT

To reduce GHG emissions caused by refrigerant gas leaks, and given the high contribution of HFC gases to global warming, the Group recommends renovating existing installations to guarantee confinement and using natural gases (CO₂, NH₃) for new high-power installations wherever possible. In addition, Group subsidiaries operating in countries that have signed the Montreal Protocol are continuing to replace refrigerant gases with new generation gases that do not destroy the ozone layer.

Social ethics policy

In 2002, the Group introduced its social ethics policy for private-label suppliers, aiming to help improve the social conditions at production facilities where the Group's products are manufactured.

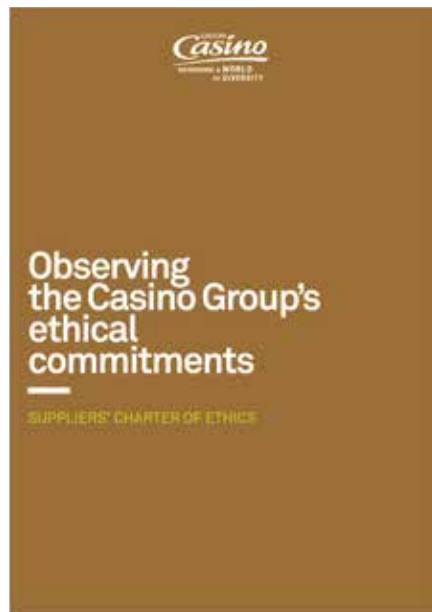
The policy is steered by the Group's CSR Department and is underpinned by:

- the Supplier Ethics Charter : suppliers must embrace this charter if they wish to be listed by the Group. By signing the Charter, suppliers acknowledge the supremacy of the principles set out in the Universal Declaration of Human Rights and the ILO Declaration relative to Fundamental Principles and Rights at Work. They undertake to comply with national and local regulations regarding the minimum working age, refusal of forced labour and abusive disciplinary practices,

non-discrimination, freedom of association and the right to collective bargaining, working hours, compensation and health and safety. Signing the Charter also means agreeing to undergo audits to check that these commitments are observed ;

- an annual social audit programme : each year, some 100 production facilities are audited to ensure that they comply with the requirements set out in the Supplier Ethics Charter. The audits are performed by independent specialist firms based on the standards drawn up by the *Initiative Clause Sociale* (ICS), of which Casino has been a member since 2000. In 2012, 113 social audits were carried out, mainly in China, Bangladesh, India and Pakistan. A total of 787 audits have now been performed since 2003, including around ten on second-line suppliers. In addition, Monoprix conducted 41 social audits of its suppliers in 2012 ;
- drawing up corrective action plans with suppliers : an audit report is drawn up after each audit and, if necessary, a corrective action plan, which the production facility undertakes to implement within a given time frame, failing which they will be downgraded. Follow-up audits are carried out to ensure that the corrective actions are implemented ;
- analyzing and monitoring the results of the audit programme : the Group's CSR Department uses specific social ethics indicators to analyse audit results and draws up a report for the audited suppliers.

To support this approach, the Group carries out regular information actions with both employees (purchasing teams) and suppliers. Each year, the CSR Department presents the issues and ethics procedure with the purchasing departments. In addition, the Group's local offices play a crucial role in helping suppliers and their production facilities to better understand expectations by supporting them in implementing any corrective action plans.



Anti-corruption policy

Casino's Internal Control Department carries out information campaigns for all Group business units and supports them in drawing up and implementing their anti-corruption plan.

In 2012, the Department circulated a guide setting out the expectations expressed by stakeholders and good anti-corruption practices. It also performed an audit of the anti-corruption arrangements within the Group (France excluding Monoprix, International excluding GPA) through a self-assessment questionnaire sent to the business units, and then drew up a list of current and future actions plans.

In addition, it introduced an "Internal Control" newsletter in 2010, which is circulated to the Group Internal Audit and Control community and the financial, legal, fiscal and HR departments. The newsletter addresses issues related to business ethics and anti-corruption. On a local level, the business units also draw up codes of ethics or conduct.

In International, Grupo Éxito carried out a broad information campaign in 2012 to promote transparency in the company, with the aim of spreading the messages contained in its code of ethics and conflicts of interest manual.

An ethics committee has also been established, as well as a whistleblowing procedure available both internally and externally. Similarly, GPA trains all its employees in its code of conduct and whistleblowing procedure. In 2012, Libertad launched its "*Libertad Transparente*" programme, including a transparency policy, a new code of conduct and an email address for whistleblowing.

A spirit of solidarity with the neediest

SOLIDARITY IS A LONG-STANDING VALUE AT CASINO GROUP AND ONE OF THE 16 PRIORITIES IN ITS CORPORATE SOCIAL RESPONSIBILITY POLICY. EVERY GROUP SUBSIDIARY IS TAKING STEPS TO HELP THE MOST DISADVANTAGED IN THE COMMUNITY, THANKS TO THE COMMITMENT OF THEIR EMPLOYEES.



A LONG-TERM COMMITMENT TO FOOD BANKS

In 2012, the partnership between Casino Group and the French Federation of Food Banks led to the donation of 3,097* tonnes of food. This initiative was made possible by a campaign to enlist support from every store and warehouse employee. In the same vein, Franprix donated several tonnes of merchandise to the French Red Cross. France was not the only country to mobilise for food drives: in Brazil, GPA collects donations each year for the Amigos do Bem association, and distributes surplus perishable items to charitable organisations. In Argentina, in a national campaign Libertad provided 1.6 tonnes of food and signed a partnership agreement with the network of food banks. Grupo Éxito, as well, reaffirmed its commitment to Colombia's food banks, collecting over 3,191 tonnes of food, and Vindémia is partnering with the Reunion Network of Food Banks, known as 2R2A. These donations not only provide valuable food aid, but also serve to reduce the volume of food waste.

A WIDE RANGE OF PARTNERSHIPS

This solidarity is also demonstrated through a variety of other partnerships, such as the alliance since 2010 with the charitable body Emmaüs-Défi. Thanks to an initiative by the central purchasing agency and with help from employees, 6,000 toys were donated to the organisation to mark the Super Noël campaign. GPA conducted a large-scale toy drive in its stores as well, as part of its policy of outreach to the community; the banner also collects books and clothing for the very needy. The Group also enters into partnerships to mobilise support for environmental causes. Working alongside the environmental group SOS Sahel in the "Let's Plant a Million Trees Together" programme,

the Group called on the help of employees and customers alike to fund the planting of some 1.4 million trees in Burkina Faso and Niger in 2012, with the aim of spurring local economic development in that region and combating desertification.

RESPONDING DIRECTLY TO LOCAL NEEDS

Through its network of 12,500 stores, the Group can take coordinated action on behalf of each community on a local level. Casino banners respond to the needs of neighbours in distress through the "Acteur local engagé" (Engaged local corporate citizen) programme, whose activities are highlighted at a special website, www.acteur-local-engage.com. Franprix, likewise, rallied local support at 200 stores in conjunction with the Microdon micro gift card campaign. By selling cards in the amount of one to two euros, the project generated more than €93,000 in donations to France's Muscular Dystrophy Telethon. At Big C Vietnam, this involvement at the local level was reflected in the second annual "Big Community" programme, which lends support to numerous projects proposed by employees.

* Including Monoprix

More than
16,400
tonnes of food donated by Group banners to Food Bank networks worldwide.

Big C extends its programme of local solidarity

In Vietnam, Big C launched its second "Big Community" initiative, which encourages employees to design and carry out their own community projects for improving the lives of those around them in need. In a testament to the vitality of the programme, more than 76 projects were submitted in 2012, compared to 47 in 2011.



“In Colombia, the Éxito Foundation is acting to fight child malnutrition.”

Foundations committed to children

THROUGH ITS EFFORTS ON BEHALF OF CHILDREN, THE CASINO FOUNDATION MIRRORS INITIATIVES TAKEN BY THE FOUNDATIONS AT ÉXITO, BIG C THAILAND AND GPA.

PRESERVING A CULTURAL BIRTHRIGHT

Created in 2010, the Casino Foundation works to eliminate cultural exclusion faced by children through three main activities. The first, “Overcoming isolation among hospitalised children”, continued during the year with the addition of three new hospitals. Its goal is to bring information and communication technology to the bedsides of hospitalised children, so they can stay in touch with loved ones and keep up their schooling. With the second, “Local Initiatives”, the Group once again marshalled support on behalf of 17 organisations where its employees volunteer their time. The third, “Artists at School”, offers a three-year programme in artistic discovery for 2,000 primary and secondary school students from rural or urban areas who have limited access to cultural opportunities. The programme grew out of a partnership with Paris-based Odéon-Théâtre de l'Europe.

A SHARED CONCERN

Out of this same desire to offer disadvantaged children a chance to explore artistic and cultural traditions, the Casino Foundation has lent its support to the Brazilian organisation Gol de Letra, so that 240 children from São Paulo slums could enjoy a full year of arts activities. This was a joint initiative with Instituto GPA, which also conducts a music education programme in which children can receive violin or cello lessons and perform as part of an orchestra. In addition, Instituto GPA also promotes access to the workplace for disadvantaged young people, offering free courses in English and training for cashier and call centre positions.



Sponsors and projects

As part of its Local Initiatives programme, the Casino Foundation supplies logistical and financial support to organisations to which Group employees volunteer a commitment. The beneficiaries range from students living in public housing in Paris, who can participate in homework help sessions sponsored by Emmaüs Solidarité, to librarians in rural Madagascar, who receive books and the opportunity to take part in training workshops.

In Colombia, the Éxito Foundation is acting to fight child malnutrition by providing for a healthy and balanced diet among children and pregnant women from disadvantaged areas. The programme came to the aid of more than 32,000 recipients in 2012. In Thailand, the Big C Foundation is helping to fund construction of schools, with 37 built since the Foundation was established. It is also lending support to national campaigns on behalf of ethnic minorities and victims of the flooding that devastated the country in late 2011.

Partnering with the Gol de Letra Foundation

In 2012 the Casino Foundation forged a partnership with Gol de Letra, an NGO led by the international sports star Rai that has been honoured by UNESCO as a model of its kind. Thanks to this alliance, 240 underprivileged children gained the opportunity to take part in artistic and cultural activities throughout the year. The Foundation also provided backing for a publication designed to promote and disseminate the approach that Gol de Letra has successfully pursued over the past decade.

32,102
children benefited from Fondation Éxito programmes that combat malnutrition.

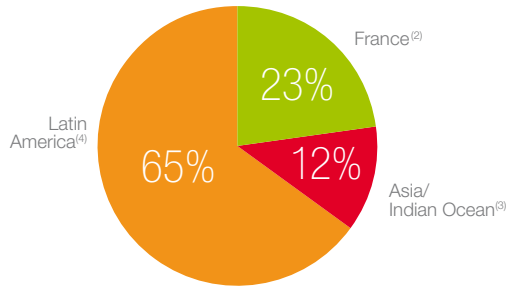
37
local solidarity initiatives have been sponsored by Group employees since the Casino Foundation was established.

Key CSR Performance Indicators

Committed employer

Diversity

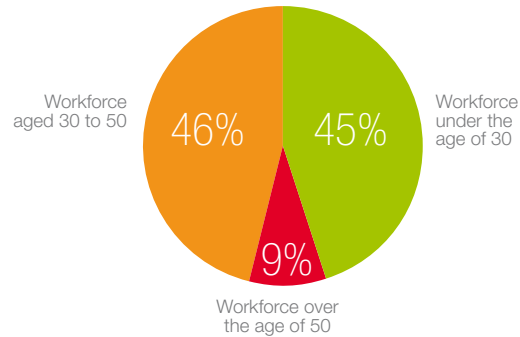
Workforce breakdown by region⁽¹⁾



73% of the Group's workforce is located in France and Brazil.

⁽¹⁾ Total permanent/limited-term workforce at 31 December 2012
⁽²⁾ France: Casino, Franprix, Leader Price, Monoprix, Cdiscount
⁽³⁾ Asia/Indian Ocean: Big C Vietnam, Big C Thailand, Vindémia
⁽⁴⁾ Latin America: Éxito, Libertad, Disco, Devoto, GPA

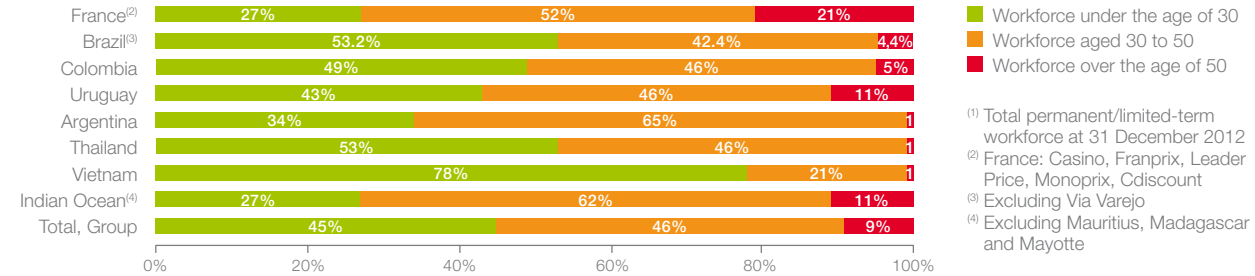
Group workforce breakdown by age bracket^{(1) (2)}



In line with its commitment to provide career opportunities for young people, the Group counts over 111,700 employees under the age of 30.

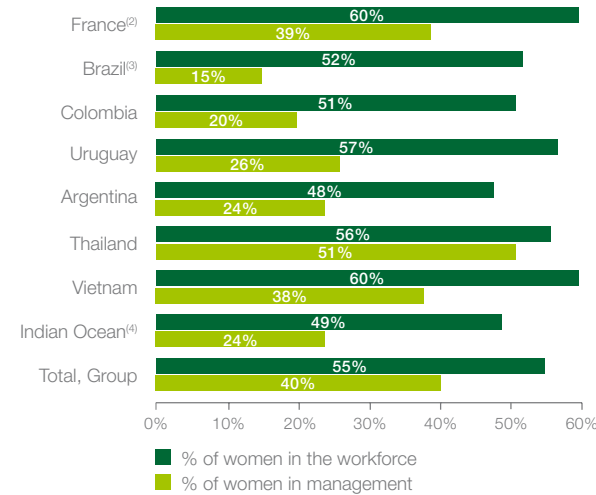
⁽¹⁾ Total permanent/limited-term workforce at 31 December 2012
⁽²⁾ Excluding Via Varejo, Mauritius, Madagascar and Mayotte

Workforce breakdown by country and age bracket⁽¹⁾



In France, 27% of employees are under age 30 and 21% are over 50.

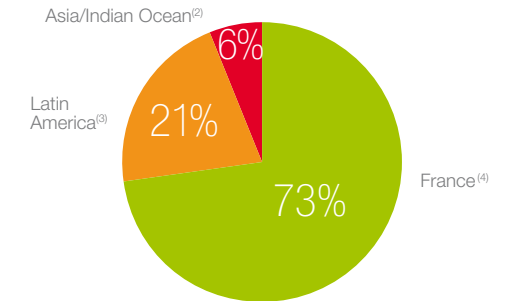
Percentage of women in the workforce and in management by country⁽¹⁾



The percentage of women in Group management continued to increase compared with 2011.

⁽¹⁾ Total permanent/limited-term workforce at 31 December 2012
⁽²⁾ France: Casino, Franprix, Leader Price, Monoprix, Cdiscount
⁽³⁾ Excluding Via Varejo
⁽⁴⁾ Excluding Mauritius, Madagascar and Mayotte

Breakdown of workers with recognised disabilities by geographical region⁽¹⁾

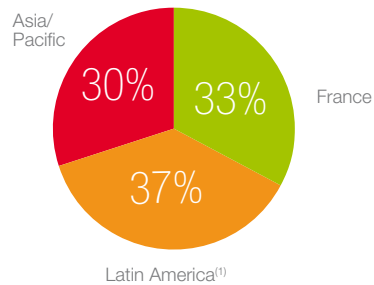


The Group has over 5,630 persons with recognised disabilities, representing an increase of 6% over 2011 that can be attributed to its numerous initiatives to employ the disabled.

⁽¹⁾ Total permanent/limited-term and internship workforce at 31 December 2012
⁽²⁾ Asia/Indian Ocean: Excluding Mauritius, Madagascar and Mayotte
⁽³⁾ Excluding Via Varejo, Disco and Devoto
⁽⁴⁾ France: Excluding Franprix, Leader Price

Mobilised for the environment

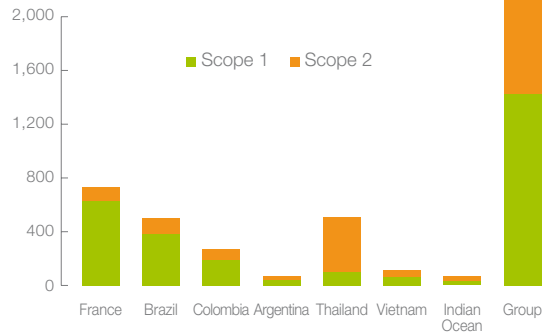
Breakdown of scope 1 and scope 2 greenhouse-gas (GHG) emissions by geographical region



In 2012, the Group evaluated its scope 1 and scope 2 carbon footprint for activities of all French and international subsidiaries. Overweighting of the Asia/Pacific region can be explained by power production in the area, which is based primarily on coal.

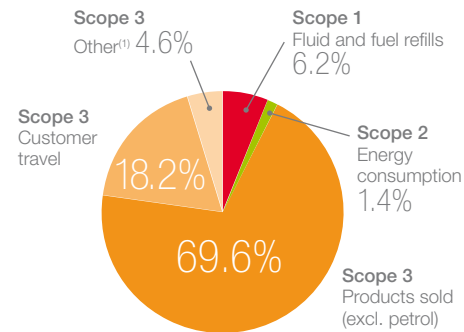
⁽¹⁾ Excluding Disco Devoto

Breakdown of GHG emissions by geographical region and by scope (in thousand tonnes of CO₂-equivalent)



Assessments conducted in 2011 and 2012 of French and international activities provide the Group with a global vision of its GHG emissions and enable identification of reduction levers in each unit.

Breakdown of Casino France GHG emissions by scope and by source



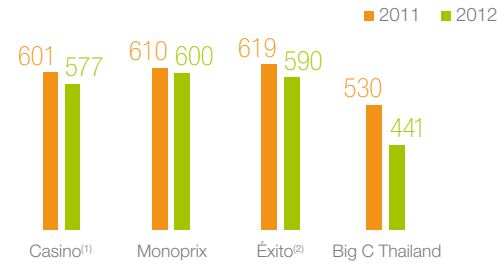
The carbon footprint of products sold and customer/merchandise transport account for more than 90% of the global impact of Casino France activities (scopes 1, 2 and 3).

⁽¹⁾ Upstream freight, agricultural inputs

Scope 1: Direct emissions associated with combustion (gas and petrol) and refills of refrigerating fluids.
Scope 2: Indirect emissions associated with energies used (electricity, steam, heating, cooling).
Scope 3: Other indirect emissions taking transport and products into account.

Resource protection – Energy

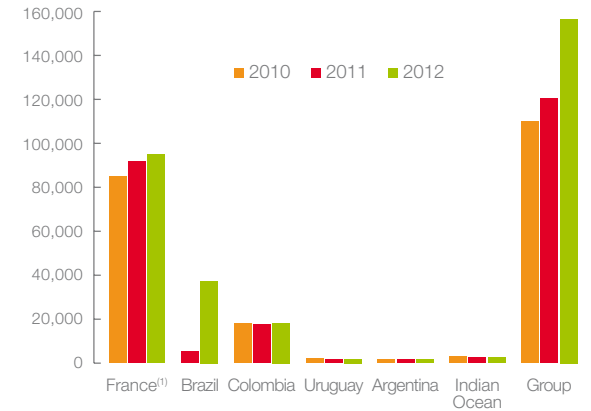
Electricity use in kWh per sq.m of retail space



Improved Casino energy efficiency in 2012 is mainly due to the implementation of energy performance contracts.

⁽¹⁾ Casino: total consumption per sq.m in supermarket, hypermarket and convenience formats (2011 data excluding Codim2)
⁽²⁾ 2011 data revised for standardisation of calculation methods

Tonnage of sorted cardboard collected by stores for recovery



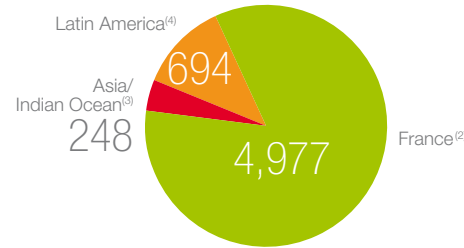
Tonnage increased by 30% in 2012.

⁽¹⁾ France: Casino, Monoprix, Franprix, Leader Price

Responsible retailer

Promoting responsible consumption

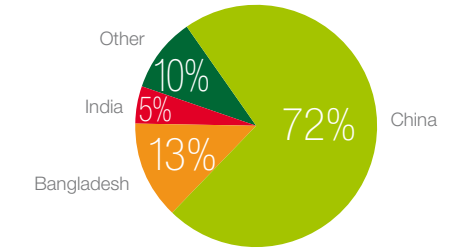
Number of certified sustainable national brand and Group private-label products⁽¹⁾



There were more than 5,910 certified sustainable products in Group stores in 2012. The number of Casino, Monoprix and Leader Price own-brand products increased by 9% over 2011.

⁽¹⁾ Organic farming products (excluding organic-cotton textiles), fair trade products, and MSC, FSC, NF Environnement, PEFC, European Ecolabel and ECOCERT products
⁽²⁾ Products sold by the Casino, Monoprix and Leader Price banners
⁽³⁾ Products sold by Vindémia and Big C Vietnam
⁽⁴⁾ Products sold by Éxito, GPA and Libertad

Breakdown of social audits conducted by Casino Group (excluding Monoprix) by country



154 social audits were conducted in 2012 by Casino Group including Monoprix.

2012 CSR INDICATORS

	Unit	France				Indian Ocean	Brazil	Colombia	Uruguay	Argentina	Thailand	Vietnam
		Casino	Cdiscount	Monoprix	Franprix Leader Price	Vindémia Group*	Grupo Pão de Açúcar**	Grupo Éxito	Disco Devoto	Libertad SA	Big C	Big C
COMMITTED Employer												
Number of employees at 31 December 2012 (***)	Number	42,883	1,114	20,838	8,446	4,434	159,801	36,950	7,408	3,499	25,601	7,625
Women	Number	25,583	553	13,406	4,539	1,382	47,374	18,937	4,227	1,693	14,379	4,580
Men	Number	17,300	561	7,432	3,907	1,423	44,481	18,013	3,181	1,806	11,222	3,045
Under 30 years old ⁽¹⁾	Number	9,804	372	7,336	2,594	750	48,824	18,184	3,221	1,180	13,568	5,946
30 to 50 years old ⁽¹⁾	Number	23,397	574	9,061	4,778	1,742	38,975	17,046	3,398	2,265	11,661	1,584
Over 50 years old ⁽¹⁾	Number	9,682	45	4,441	1,074	313	4,056	1,720	789	54	372	95
Under permanent contracts	Number	40,508	991	18,979	7,084	2,421	89,765	30,133	6,389	3,436	20,644	3,627
Number of meetings with employee representatives per year	Number	13,841	81	4,145	n.a.	722	150	n.a.	42	360	n.a.	41
Number of workplace accidents resulting in at least one day's lost time	Number	2,643	62	1,002	297	83	1,653	1,645	826	160	216	n.a.
Average workweek for full-time employees ^{(2) (3)}	Number of hours	37	39	35	36	38	44	48	44	48	46	44
Average hours of training per year per employee ^{(2) (3)}	Number of hours	5.5	n.a.	5.4	n.a.	9.3	7.2	34.9	1.1	8.7	52	14.2
Number of employees under permanent contracts promoted ⁽⁴⁾	Number	1,743	57	822	n.a.	143	10,714	4,368	1,881	46	3,865	165
Turnover of employees under permanent contracts ^{(2) (3)}	%	12.3%	9.1%	19.8%	24%	4.2%	42.7%	9%	36.8%	10.8%	40.5%	20%
Percentage of women in management ⁽²⁾	%	32%	38%	54%	31%	24%	15%	20%	26%	24%	51.3%	38%
Number of disabled employees (as defined by law) at 31/12 under fixed-term contracts, permanent contracts, work-study/temporary/internship contracts	Number	3,312	17	757	n.a.	98	997	165	n.a.	31	235	23
Number of people under the age of 26 hired under permanent and fixed-term contracts during the year ⁽²⁾	Number	9,617	66	5,462	2,413	428	23,062	7,092	2,843	233	18,048	2,769
Number of people hired under permanent contracts during the year	Number	2,854	126	3,953	687	23	43,663	4,776	2,498	213	6,874	175
Number of redundancies for economic reasons	Number	33	0	0	70	0	0	0	0	n.a.	0	0
RESPONSIBLE Retailer and TRUSTED Partner												
Number of "responsible" products certified by an outside label ⁽⁵⁾	Number	1,932	n.a.	2,754	291	236	504	50	75	65	n.a.	12
Percentage of directly operated stores that were the subject of a quality audit	%	100%	n.a.	100%	100%	100%	96%	90%	n.a.	93%	100%	100%
ENVIRONMENTALLY PROACTIVE Group												
GHG emissions, Scope 1: fuels, refrigerants, natural gas	tonnes of CO ₂ -equiv.	364,342	374	175,710	87,312	29,327	379,568	189,001	n.a.	37,244	101,319	62,861
GHG emissions, Scope 2: electricity	tonnes of CO ₂ -equiv.	67,280	339	19,942	13,671	38,937	118,656	77,883	n.a.	36,434	404,242	46,401
Energy consumption, by source:												
Electricity	MWh	1,157,118	6,055	329,571	402,821	54,892	1,363,863	442,518	68,767	99,274	787,996	107,411
Electricity/sq. m of sales surface	KWh/sq.m	577	45	600	n.a.	530	n.a.	590	941	596	441	n.a.
Natural gas	MWh	117,666	2,101	28,857	40,190	0	16,095	45,795	6,055	n.a.	n.a.	8,401
Water consumption	cu.m	1,417,137	6,289	267,788	n.a.	108,255	3,886,345	2,016,634	184,211	269,234	6,858,335	522,456
Volume of operating waste recycled and reused	tonnes	69,783	1,930	20,845	27,721	2,928	56,794	27,480	4,255	1,828	n.a.	n.a.
Percentage of operating waste recycled and reused ⁽⁶⁾	%	52.6%	87%	48%	76%	42%	49%	57%	71%	n.a.	n.a.	n.a.
ENGAGED Local Corporate Citizen												
Funds disbursed for community outreach programmes (donations and Foundation)	€	7,511,570	n.a.	2,265,775	1,642,626	n.a.	4,580,532	5,700,313	143,685	n.a.	n.a.	n.a.

^(*) Except for number of employees at 31 December, data are only for activities on Reunion Island.

^(**) Except for number of employees at 31 December, data do not include Via Varejo.

^(***) Excluding franchises and lessee management.

n.a.: Not available

⁽¹⁾ Cdiscount scope: age breakdown for permanent contracts only.

⁽²⁾ Casino scope: excluding Codim2.

⁽³⁾ Franprix-Leader Price scope: average data.

⁽⁴⁾ Change of calculation method compared with 2011.

⁽⁵⁾ Own-brand and national-brand products derived from organic farming (excluding clothing based on organic cotton), fair trade and bearing MSC, FSC, NF Environnement, PEFC, European Ecolabel or ECOCERT labelling. The Éxito figure includes fresh products only.

⁽⁶⁾ Casino scope: excluding Codim2, the Petit Casino network and "fats" for the Casino Restauration network.

OUR ROADMAPS

THE FOLLOWING ROADMAPS OUTLINE MAJOR INITIATIVES TAKEN TO ADDRESS 16 PRIORITIES IN THE GROUP'S CSR CONTINUOUS IMPROVEMENT PROCESS. THEIR OBJECTIVE IS TO NURTURE DIALOGUE WITH ALL OF OUR STAKEHOLDERS.

STATUS

○ Project deferred ● Objective met ● Objective partially met
 ① Project underway ② Objective not met ✕ Project cancelled

SCOPE

Group: all subsidiaries, France and international

Group France: all subsidiaries in France (Casino France + Franprix-Leader Price + Cdiscount + Monoprix)

Casino France: all subsidiaries traditionally consolidated by Casino

Committed employer

OUR RECORD IN 2012

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
ENCOURAGE WORKPLACE DIALOGUE				
Renew the Group-wide agreement on discretionary profit-sharing	Casino France	2012	○	Negotiations were deferred until the first quarter of 2013.
Negotiate a new workplace dialogue agreement	Casino France	2012	●	An agreement was signed on 5 November 2012 that addresses a number of new issues, including gender parity and adoption of a certification process with the ESSEC Business School for trade union representatives.
HELP YOUNG PEOPLE ENTER THE WORKFORCE				
Sign new commitments with the French government as part of the national business commitment to hiring people from disadvantaged neighbourhoods: <ul style="list-style-type: none"> • 850 new hires • 500 interns • 150 young people in work/study programmes 	Group France	2012	●	On 27 April 2012 Casino Group signed this agreement for the period 2012-2014 in the presence of the French Ministers for Urban Affairs and Employment.
Expand work/study and apprenticeship programmes	Group France	2012-2014	●	Among numerous other actions, the Group signed a partnership with France's National Agency for Social Cohesion and Equal Opportunity (ACSE) in support of a campaign to hire 500 young vocational graduates in food-related occupations, organised meetings with young people from disadvantaged neighbourhoods, held a Casino Apprenticeship Day, etc.
Continue deployment of the "Young Talents" programme	Group France	2012	●	The programme added 99 Young Talents, equally divided between men and women. The Group hosted 18 international Young Talents from the subsidiaries. During 2012, 55% of participants took part in a tour of Group stores that focused on CSR issues; in addition, three Community Coffee Hours were held, and 12 Young Talents participated in the Human Rights training programme.
Continue efforts to integrate young people into the workforce in partnership with Le Réseau and France's Civic Service Agency (ASC).	Group France	2012	●	Two Civic Service youth-oriented events were organised that attracted some 200 volunteers. A partnership was established with the Civic Service Institute (ISC). Twinning programmes have been created and store tours have been conducted for students at schools serving disadvantaged areas.
Develop gateways between associations supported by the Foundation (ANDES, Le Refuge, Sport dans la Ville, Ecole de la 2 ^e Chance, etc.) and Monoprix stores, to promote access to the workplace for young people	Monoprix	2012	●	Job speed-dating events and open house days have been set up with these associations. The Group participated in recruitment sessions using the recruitment-by-simulation method.

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
Develop partnerships in support of work/study training	Big C Vietnam	2014	●	Several partnerships have been established, notably with Vietnam's University of Foreign Trade and Hoa Sen University (a work/study training programme for store department managers).
Participate in "Programa Primer Paso", a programme set up with the Córdoba provincial government to provide entry-level work experience	Libertad Argentina	2012	●	The programme was launched with the Córdoba provincial government. Sixty-one young people from the programme are now employed at four Libertad stores.
PROMOTE DIVERSITY				
Strengthen and expand programmes designed to promote diversity	Group	2013	●	Agreements and action plans on gender equality in the workplace have been established at Vindémia, Casino France, Cdiscount and Franprix-Leader Price. An annual diversity assessment was distributed to Casino France employees, along with a guide to promoting diversity. Franprix store directors participated in the "Together" training module on ways to combat discrimination. GPA continued to conduct its diversity awareness campaign and related special programmes.
Develop an effective resource for preventing discrimination on the basis of sexual orientation	Casino France	2012	●	A practical guide has been completed and will be distributed in 2013.
Earn renewal of the Diversity Label	Casino France	2012	●	The Diversity Label was renewed for a four-year period following an audit by AFNOR.
Publicly present the results of the 2011 solicited test campaign	Casino France	2012	●	A second solicited test campaign was conducted with ISM CORUM, following the same procedures used in 2007. Results were presented to the public in July 2012 in the presence of employee representatives and outside partners. This second round of tests showed that the risk of discriminatory practices in hiring had been reduced since 2007.
Host 180 disabled interns over the period 2011-2013	Casino France	2011-2013	●	Numerous actions have been taken, including participation in the Disabled Employment Week event and partnerships with major educational institutions such as Sciences Po Paris. Eighty disabled people were hired in 2012 and 64 interns were hosted.
Hire 180 disabled persons over the period 2011-2013	Casino France	2011-2013	●	A handbook for working parents, developed with the Corporate Parenthood Observatory, was created and distributed to managers, along with a booklet for Group employees entitled "Helping parents improve their work-life balance". The Group hosted the Observatory's Parenthood tour in June 2012 at its corporate headquarters.
Prepare a handbook for working parents and participate in the Corporate Parenthood Observatory's tour of French cities	Casino France	2012	●	
Sign a gender equality agreement and implement action plans	Monoprix	2012	●	Negotiations were begun in 2012 and will be completed in 2013.
Take further action to improve the integration of disabled workers	All international subsidiaries	2012	●	Big C Vietnam continued to hire disabled workers in its stores and raise employee awareness. GPA continued to implement its "Para Todos" programme. Big C Thailand is the country's first and only retailer to meet the quota set by the Thai government and now employs 235 disabled workers.

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
Continue the initiative to promote women into managerial positions	Big C Vietnam	2014	●	38% of managers and assistant managers are now women, compared to 35% in 2011.
PROVIDE GROWTH OPPORTUNITIES FOR EMPLOYEES				
Deploy the Key Retailing Skills project, with the goal of training 600 employees	Group France	2013	●	Training is currently being given to 149 employees as part of this innovative programme to ensure greater mastery of basic retail skills, with a goal of 400 employees in 2013. The objective was modified in the wake of changes to the programme made after the test phase.
Conduct a new campaign to encourage 10,000 applications for France's Individual Right to Training programme	Group France	2013	●	Applications were received from 7,426 employees in 2012; all of these applications were approved.
Continue deployment and support of the Validation of Acquired Experience programmes, with a goal of participation by 70 employees	Casino France	2012	●	An internal communications campaign has been launched and 21 employees have registered for a VAE programme.
Pursue programmes to support career development and validate acquired experience at the Monoprix Academy	Monoprix	2012	●	Thirty-seven employees have completed an initial qualification process for the VAE programme.
Conduct a training programme for careers in the retail sector	Éxito Colombia	2012	●	Several training programmes have been conducted (fresh produce, products, etc.) and updated.
Develop the "Gestión de carrera" (Career management) programme	Éxito Colombia	2012	●	A programme has been developed that targets young people who show exceptional promise (headquarters, stores, international).
Develop Vocational Training Certificates for careers in the food business	Big C Vietnam	2014	●	Programmes have been developed with the Ho Chi Minh City University of Agriculture in careers for butchers and with the Hoa Sua and Sesame schools for baking and pastry careers.
Host more than 900 trainees in the Monoprix Academy	Monoprix	2012	●	The Monoprix Academy hosted 563 trainees.
ENSURE A SAFE AND HEALTHY WORKPLACE				
Continue to deploy the "CAP Prévention" programme	Casino France	2012-2014	●	"CAP Prévention" has been carried out at Casino hypermarkets and at the company C chez Vous. The programme was tested at three pilot sites in the foodservice division.
Introduce a policy for preventing undue workplace hardship	Casino France	2012-2014	●	A diagnostic assessment of workstations was conducted across all entities by the Group's Lead Occupational Health Physician and an outside expert in occupational health. The joint Steering Committee drafted a collective agreement on preventing undue workplace hardship that was signed on 4 July 2012 for a three-year period.
Track implementation of the action plan to prevent psychosocial risks and the specific action plans at each division and subsidiary	Casino France	2012-2014	●	The various action plans are currently being implemented.

OUR NEXT STEPS

Objectives	Scope	Target date
PROMOTE DIVERSITY		
Establish a communications campaign to highlight the 20-year history of the Group's diversity policy in France	Group France	2013
Distribute the guide to prevention of discrimination based on sexual orientation to managers	Group France	2013
Develop a partnership with the Mozaik RH diversity consulting association	Group France	2013
Initiate the process for obtaining the Diversity Label at Franprix-Leader Price, Cdiscount and Vindémia	Franprix- Leader Price, Cdiscount, Vindémia (Reunion Island)	2015
Update training modules for the diversity networks	Casino France	2013
Include the "Together" anti-discrimination programme in the orientation training given to new hires	Franprix	2013
Develop a policy for promoting diversity and equal opportunity	Libertad - Argentina	2013
Establish a disability awareness campaign	Group	2013
Make communication resources more accessible: create a sign-language version of the training module, and make it easier for the visually impaired to submit applications for open positions via the Internet	Casino France	2013
Strengthen the "Help the Helpers" campaign: promote leave for family caregivers	Casino France	2013
Continue the policy for integrating the disabled into work/study programmes	Casino France	2013
Fulfil the objectives contained in the third Monoprix agreement and fifth Casino France agreement on employment of disabled workers	Monoprix, Casino France	2013
Deploy the guide to hiring of the disabled	Vindémia (Reunion Island)	2013
Continue to raise awareness about hiring the disabled	Big C Vietnam and Thailand	2013
Recruit young workers who are disabled	Libertad	2013
Continue the "GPA Para Todos" programme	GPA (excluding Via Varejo)	2013
Establish the "Women in Leadership" programme	Group France	2013
Expand the "C'avec elles" network	Group France	2013
Expand the "Elles en Magasins" network, with a goal of 100 members	Franprix	2013
Initiate the process of obtaining the Equal Opportunity Employer label	Casino France	2015
Implement the new policy for promoting women to managerial positions	Vindémia (Reunion Island)	2013

Objectives	Scope	Target date
HELP YOUNG PEOPLE ENTER THE WORKFORCE		
Take further action in support of work/study programmes: Continue activities related to the "Job and City" programme, school partnerships (with a goal of 30 partnerships) and the "second-chance school" programme in partnership with ACSE	Group France	2013
Expand activities with the Civic Service Agency, Civic Service Institute and Le Réseau	Group France	2013
Prepare a guide for Group stores regarding employment of young workers	Group France	2013
Renew the agreement with the French State employment agency, Pôle Emploi, on behalf of equal opportunity	Casino, Monoprix, Franprix, Leader Price, Cdiscount, Vindémia	2013
Expand support for training given to those with little access to the job market, via the Functional Preparation for Employment programme followed by vocational training	Monoprix	2013
Continue the "Programa Primer Paso" programme with the Córdoba provincial government for providing entry-level work experience by making it accessible to disabled youths	Libertad	2013
Deploy the "entry-level work experience" programme	GPA	2013
PROVIDE GROWTH OPPORTUNITIES FOR EMPLOYEES		
Conduct a new campaign to encourage 10,000 applications for France's Individual Right to Training programme	Group France	2013
Expand the e-learning curriculum to make training available to as many employees as possible (with a target of 10% of training hours received remotely in 2013)	Group France	2015
Monoprix Academy: expand the Validation of Acquired Experience programme, the network of internal trainers/tutors and the career development tracks	Monoprix	2013
Establish pathways between the banners and operations in the field, and expand the store-skills incubator	Franprix	2013
Continue deployment and support of the Validation of Acquired Experience programmes	Casino France	2013
Expand e-learning opportunities for the various employee positions	Éxito	2013
Provide support for employees with social difficulties through the "Escuela de la economía familiar" programme (3,500 families)	Éxito	2013
Establish the "Universidad Corporativa Libertad", a vocational training centre (produce, department heads, meats)	Libertad	2013
Establish the "Plan de Carrera" (evaluation of employee potential, training plan)	Libertad	2013
Establish a training programme for careers in mass-market retailing	Vindémia (Reunion Island)	2013

Objectives	Scope	Target date
ENSURE A SAFE AND HEALTHY WORKPLACE		
Continue actions currently underway to improve working conditions and workplace health and safety	Monoprix	2013
Implement defined action plans for preventing undue workplace hardship	Franprix	2013
Continue deployment of the "CAP Prévention" plan within the foodservice division	Casino Restauration	2015
Implement actions pursuant to the agreement on preventing undue workplace hardship	Casino France	2015
Continue holding the workplace health and safety day events in each region	Casino France	2013
Conduct a study on work hours and employee well-being; define formal action plans for improving store working conditions	Franprix	2013
Introduce a plan to prevent undue workplace hardship and a policy for preventing psychosocial risks	Vindémia (Reunion Island)	2013
Continue the programme for reducing occupational hazards	Éxito Colombia	2013
Establish a measure of psychosocial risk among support function personnel at headquarters and in stores	Éxito Colombia	2013
ENCOURAGE WORKPLACE DIALOGUE		
Negotiate agreements on intergenerational contracts	Casino France, Franprix- Leader Price, Cdiscount, Monoprix	2013
Negotiate new agreements on behalf of the disabled	Casino France, Monoprix, Vindémia	2014
Finalise the Group-wide agreement on the discretionary profit-sharing plan	Casino France	2013

Responsible retailer

OUR RECORD IN 2012

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
ACT IN THE INTEREST OF CONSUMERS' HEALTH				
Introduce new monthly quality performance indicators for the Consumer Information Centre	Group France	2012	●	A new quality gauge assessment has been established.
Continue the programme of nutrition awareness events in the foodservice division	Casino Restauration	2012-2014	○	Project deferred
Expand the selection of Huong vi products (fruits and vegetables, seafood)	Big C Vietnam	2012	●	This line of 44 products promotes better agricultural practices (fewer inputs and pesticides) while offering producers better terms for compensation.
Expand nutritional labelling on Big C private-label products	Big C Vietnam	2012	●	100% of Big C-brand food products (and 50% of WOW-brand products) have a type-1 label.
Conduct campaigns to raise nutritional awareness among customers	Big C Vietnam	2012	●	A communication campaign was created with nutritional advice, particularly in the area of children's diets.
ENCOURAGE ENVIRONMENTALLY FRIENDLY CONSUMPTION				
Expand the selection of Casino Bio organic foods by introducing 34 new products	Casino France	2012	●	34 new Casino Bio products were introduced.
Introduce new, more environmentally friendly products	Group France	2012	●	A more ecofriendly detergent, Dizolve, was introduced (winning a Gré d'Or award for innovation), as was the You line of 100% natural, Ecocert-approved cleaning products.
Save a cumulative total of 4,500 tonnes of packaging thanks to the ecodesign initiative	Casino France	2012	●	Packaging on private-label products has been reduced by a total of 6,090 tonnes since 2006.

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
Display the multicriteria environmental index on a cumulative total of 300 products	Casino food products sold in Casino France stores	2012	●	The environmental index has been calculated for 311 products (223 Casino products, 74 Monoprix products, 14 national brands).
Step up actions to protect endangered fish species	Casino France Casino Restauration	2012	●	Sales of eels and elvers have been discontinued.
Conduct campaigns to raise awareness of reusable bags and encourage their use (LOHAS bags)	Big C Vietnam	2012	●	Promotional campaigns were carried out to encourage customers to use a reusable bag and educate them about the environmental hazards posed by nylon bags.
Continue to implement the "Ecos" programme for gradually eliminating the use of disposable shopping bags	Disco Devoto Uruguay	2012	●	Disco Devoto has reduced the number of disposable bags it distributes by 5%, while sales of reusable bags have climbed 30% following campaigns to raise customer awareness.
Increase the selection of organic products sold in Pão de Açúcar stores by 30% and step up communication efforts for consumers	GPA Brazil	2012	●	In-store promotions on organic products were conducted during the year. GPA now has over 700 organic products in its stores, representing a 5% increase.
Expand the selection of Taeq-brand organic and nutrition products	Éxito Colombia	2012	●	A panel of nutrition experts has been consulted to define new product specifications.
Collaborate with suppliers to launch a packaging ecodesign process for private-label products	Éxito Colombia	2012	●	Potential solutions have been benchmarked. Éxito has contracted with a supplier of recycled PET for its private-label brands; Taeq-brand organic products will receive priority for use of this packaging.
Implement a programme for reducing excess packaging on products sold in the bread, baked goods and meat departments	Éxito Colombia	2012	●	A programme to inspect products for excess packaging has been implemented in 79 stores.
Initiate a campaign to raise awareness of reusable bags and encourage their use	Libertad Argentina	2012	●	Campaigns to raise awareness of reusable bags and promote their use were carried out over the course of the year.

OUR NEXT STEPS

Objectives	Scope	Target date
ACT IN THE INTEREST OF CONSUMERS' HEALTH		
Continue to deploy the Monoprix Nutrition charter on private-label products	Monoprix	2013
Incorporate CSR commitments into the charter for Marché Franprix products	Franprix	2013
Develop type-1 labelling (not required in Vietnam) for Big C-brand products	Vietnam	2013
Develop nutritional labelling for new Ekono-brand products	Éxito Colombia	2013
Enhance the health benefits of Taeq products (lower levels of sugar and fat, use of natural ingredients)	GPA Brazil	2013
ENCOURAGE ENVIRONMENTALLY FRIENDLY CONSUMPTION		
Reduce the impact of plastic bags provided in stores	Group	2013
Continue to expand the selection of Casino Bio organic products by introducing 40 new food, household and health/beauty products	Casino France	2013
Expand the number of sustainable* food and nonfood products	Monoprix	2013
Introduce new, more environmentally friendly products	Casino France	2013
Display the multicriteria environmental index on a cumulative total of 450 products	Casino France, Monoprix	2013
Save a cumulative total of 7,200 tonnes of packaging thanks to the ecodesign initiative	Casino France	2013
Continue to reduce packaging for private-label products	Monoprix	2013
Sell MSC-certified cod and haddock fillets	Casino Restauration and R2C	2013
Develop and sell organic bags manufactured by an SME	Franprix	2013
Expand the selection of more responsible Huong vi products	Big C Vietnam	2013
Introduce packaging made of recycled PET for 100% of Taeq organically grown products	Éxito Colombia	2014
Conduct in-store promotions of organically grown products from local producers	Libertad Argentina	2013
Continue the use of FSC-certified paper for Qualita and Taeq product packaging	GPA Brazil	2013

*Bearing a recognised public or private AB, NF Environnement or Max Havelaar label.

A trusted partner

OUR RECORD IN 2012

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
STRENGTHEN ETHICAL SOCIAL COMPLIANCE				
Conduct 120 audits, including six tier-2 audits	Group	2012	●	The Group conducted 113 audits, including four tier-2 audits.
Introduce an e-learning module on the Group's Ethics Charter	Group	2012	○	Several subsidiaries communicated with their workforce about the Group's Ethics Charter.
Develop an in-house training module on human rights in the workplace	Group	2012	●	The Group has completed work on a human rights training module for managers and has provided this training to an initial pilot group.
COMBAT CORRUPTION				
Continue the corruption awareness training and workshops in new Group entities so as to cover 50% of all entities	Group	2012	●	A guide was distributed that outlines stakeholder expectations and describes best practices for combating corruption. Implementation of a review of current anti-corruption practices within the Group (France excluding Monoprix, international excluding GPA); a self-assessment questionnaire has been sent, and current and future action plans have been identified.
Monitor whether the entities have fulfilled their pledge to implement an action plan, based on their reporting, and obtain a commitment from all Group entities	Group	2012	●	Priority was given this year to disseminating the guide to best practices and identifying existing programmes.
Organise three employee communication campaigns on corruption	Group	2012	●	An Internal Audit newsletter was created that specifically addresses topics related to business ethics and anti-corruption efforts. The newsletter is distributed to the Group's internal audit and control staff and the financial, legal, tax and HR departments.
SUPPORT LOCAL PRODUCTION CHANNELS				
Introduce and promote local product offerings in stores using the "Le Meilleur d'Ici" concept	Géant hypermarkets, Casino supermarkets, Casino France	2012	●	The concept has been deployed in 398 stores (316 supermarkets, 82 hypermarkets).
Develop the Locavore supply channel	Monoprix	2012	●	Support was provided to local producers via the agricultural supply chains: small-scale producers, the apple industry following the poor 2012-2013 harvest.

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
Continue the Targeting Growth programme, with the organisation of innovation speed-dating sessions and an SME export forum	Group	2012	●	A process for raising innovation awareness has been established with FEEF, France's retail supplier association.
Continue deployment of the local procurement policy	Big C Vietnam	2012	●	Meetings have been arranged with local suppliers when new stores open in provincial areas.
Continue the development programme for local clothing suppliers	Éxito Colombia	2012	●	Training sessions have been organised for clothing suppliers (waste management, etc.).
Expand in-store offerings of OTOP products obtained through partnerships with Thai SMEs	Big C Thailand	2012	●	A cooperation project is underway with the Ministries of Agriculture and Commerce to promote these products in 2013.
Promote eco-responsible agriculture with small-scale producers	Libertad Argentina	2012	●	New companies have been added to the "PyMEs" programme for micro, small and midsize businesses to encourage a larger number of organically grown products.
PROMOTE THE CSR INITIATIVES OF SMES				
Test and introduce a scorecard for suppliers and shipping vendors	Group France	2012	●	A shipping scorecard is now being used for the 120 largest vendors. A prototype scorecard for private-label suppliers that addresses environmental and workplace issues has been prepared and tested with a pilot group.
Expand events and programmes as part of the SME Pact (three SME forums, employee immersion sessions)	Group France	2012	●	The Group participated in several meetings with manufacturers in the SME Forum.
Organise a showroom with the French retail supplier association (FEEF) for around 100 manufacturers on the topic of innovation	Group France	2013	○	This project has been deferred to 2013.
Deploy the Simplex project to bring together French private-label product manufacturers and their Brazilian and Colombian counterparts	Group	2012	●	Twenty-five Colombian and Brazilian suppliers attended a weeklong training session in France.
Extend the "Happy Rice" programme to additional regions and other types of products	Big C Thailand	2012	●	Rice from the "Happy Rice" programme is being sold in 10 stores.
Expand the Quality training programme on behalf of suppliers of private-label products	Big C Thailand	2012	●	300 farmers are involved in a project to expand the use of techniques that are friendlier to the environment.
Increase the number of products covered by the "BPA" (best agricultural practices) process within the produce supply chain	Éxito Colombia	2012	●	Fourteen suppliers and 16 farms have been BPA-certified.
STAKEHOLDER DIALOGUE				
Organise a formal stakeholder dialogue around key issues	Group	2012	●	This process was initiated in 2012; a formal dialogue with 10 stakeholders on the subject of diversity will be organised in 2013.

OUR NEXT STEPS

Objectives	Scope	Target date
STRENGTHEN ETHICAL SOCIAL COMPLIANCE		
Perform 160 social audits, and audit all of the Group's partner plants in Bangladesh	Group (including Monoprix)	2013
Disseminate the new code of business conduct	Group France	2013
COMBAT CORRUPTION		
Continue planned actions arising from anti-corruption programmes (education, distribution of best practices guides, monitoring of ethics committees, etc.).	Group	2013
SUPPORT LOCAL PRODUCTION CHANNELS		
Support local producers and develop new partnerships	Group	2013
Maintain and expand partnerships with small local producers (new partners, customer awareness)	Franprix	2013
Establish regular meetings with manufacturers (seminars, trade shows, taskforces) to develop joint projects	Franprix	2013
Finalise deployment of the "Le Meilleur d'Ici" concept	Casino France	2013
Organise a competition to recognise the best local companies	Casino France	2013
Adopt the "Targeting Growth" programme for 2015	Casino France	2013
Expand the selection of "Caras do Brasil" fair trade products and increase the number of banners where the product line is sold	GPA Brazil	2013
Provide support to small-scale producers and encourage agricultural practices that are friendlier to the environment (Label Verde and Pacto Ecológico)	Libertad	2013
PROMOTE THE CSR INITIATIVES OF SMES		
Organise a showroom with the French retail supplier association (FEEF) for around 100 manufacturers on the topic of innovation	Group France	2013
Establish CSR and environmental criteria for overhead-related purchasing	Casino France, Vindémia (Reunion Island)	2013
Expand events and programmes as part of the SME Pact (three SME forums)	Casino France	2013
Extend the SME immersion programme for employees	Casino France	2013
Continue the "Simplex" project for suppliers in Colombia, Brazil and Thailand	Éxito, Big C Thailand, GPA	2013
Continue the BPA (best agricultural practices) certification process for local producers with the aim of certifying 50 producers	Éxito Colombia	2013
STAKEHOLDER DIALOGUE		
Establish a stakeholder dialogue on the subject of diversity	Group France	2013
Update the mapping of Group stakeholders	Group	2013

Local corporate citizen

OUR RECORD IN 2012

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
DEVELOP SOLIDARITY PARTNERSHIPS				
Continue efforts on behalf of France's food banks	Group France	2012	●	The tonnage of products donated to food banks by stores and warehouses rose by 8.4% over 2011. The stores actively participated in France's National Food Bank Day. The Smiles campaign, "Let's All Help the Food Banks", was carried out, and reusable shopping bags were sold to benefit the Food Banks association.
Develop initiatives with the GoodPlanet Foundation	Group	2012	●	Launch of joint examination of the topic of responsible retailing. Casino Group and GPA served as sponsors for the exhibition presented at the Rio+20 conference.
Continue partnerships on behalf of community solidarity programmes.	GPA Brazil	2012	●	The partnerships with Amigos do Bem (food drives) and the AACD (for the disabled) were continued, as were drives to collect toys, clothing and books on behalf of institutions and orphanages.
Forge public and private partnerships to combat hunger and infant malnutrition	Éxito Colombia	2015	●	3,191 tonnes of products were donated to local food banks.
Continue the "Vuelto Solidario" programme with a focus on education	Libertad Argentina	2013	●	This programme, which raises funds for local children's advocacy organisations, has been integrated into store operations.
Develop the corporate volunteer programme with the Junior Achievement Foundation	Libertad Argentina	2012-2015	●	The programme has been set up in four cities, with 20 programmes that benefit 250 students.
INCREASE LOCAL SOLIDARITY ACTIONS				
Continue to develop local outreach campaigns, such as the "Engaged Local Corporate Citizen" campaign and Plans for Local Initiatives, and heighten their visibility both inside and outside the Group	Group France	2012	●	Casino stores hosted more than 150 activities as part of the "Engaged Local Corporate Citizen" programme. Two hundred Franprix stores conducted a micro gift card campaign to benefit the Muscular Dystrophy Telethon.
Showcase employee involvement in CSR issues with in-store posters and/or special presentations	Géant Casino hypermarkets and Casino supermarkets	2012	●	Store tours were conducted with a focus on CSR. 73% of participants in the Young Talents programme were educated about the Group's CSR commitments. A booklet was produced for store managers: "Your Casino Store and CSR".

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
Continue the "Big Community" programme that provides support for employee-sponsored workplace and community projects.	Big C Vietnam	2012	●	Seventy-six projects were selected and 10 projects were singled out for recognition.
Increase employee involvement in actions to support children (such as the "Empleados aliados de la primera infancia" programme)	Éxito Colombia	2012	○	
Deploy in-store solidarity campaigns	Disco Devoto Uruguay	2012	●	At Disco, four local solidarity campaigns were undertaken with the Niños y Niñas del Uruguay, Amigos del Centro Hospitalario Pereira Rossel, Teletón and Hemovida organisations (fund drives, support for equipment installation, communication campaigns), while Devoto conducted drives in support of the Álvarez Caldeyro Barcia Foundation (to provide hospital equipment) as well as Niños con Alas and Hemovida.
DEVELOP FOUNDATIONS PROGRAMMES				
Continue the programmes conducted by the Casino Group Corporate Foundation ("Artists at School", "Overcoming Isolation Among Hospitalised Children", the Purkwa Prize, "Local Initiatives")	Group	2012	●	Two thousand children with limited access to cultural opportunities took part in the "Artists at School" programme. Since 2010, over 585 computers have been provided to seven hospitals in France. Seventeen organisations received support through the "Local Initiatives" programme. A new partnership has been signed with the Brazilian NGO Gol de Letra.
Introduce programmes to sponsor nonprofit projects supported by employees, and provide support to eight projects	Monoprix	2012	●	A committee has been appointed to select the projects to be sponsored, and employees have been informed of the new programme.
Continue the community programme being led by the Big C Foundation, including emergency aid, construction of educational and sporting facilities, aid for local charitable organisations	Big C Thailand	2012	●	In all, 37 schools have been built with support from the Big C Foundation, including four schools in 2012.
Continue the Éxito Foundation's early childhood programmes to improve living conditions, education and nutrition for children under the age of 6.	Éxito Colombia	2015	●	Programmes conducted by Éxito provided aid to 32,102 children through age 5 as well as 1,798 pregnant women.

OUR NEXT STEPS

Objectives	Scope	Target date
DEVELOP SOLIDARITY PARTNERSHIPS		
Continue efforts underway on behalf of France's food banks:	Group	2013
• Negotiate a new framework agreement with the French Federation of Food Banks	Group France	2013
• Expand the partnership with 2R2A, the network of food banks on Reunion Island	Vindémia (Reunion Island)	2013
• Draft a food donation policy and sign an agreement with the Red Banco de Alimentos Argentina	Libertad	2013
Continue partnerships on behalf of community solidarity programmes	GPA Brazil	2013
Establish a partnership for donations of computer equipment	Vindémia (Reunion Island)	2013
Develop campaigns for products that are co-branded with our suppliers	Group France, GPA	2013
Repeat the micro gift card campaign that benefits France's Muscular Dystrophy Telethon	Franprix	2013
INCREASE LOCAL SOLIDARITY ACTIONS		
Continue to expand community outreach campaigns at the local level through direct partnerships between stores and local organisations	Franprix	2013
Continue the "BIG Community" programme	Big C Vietnam	2013
Maintain partnerships and community outreach activities through the "Vuelta Solidario" programme	Libertad Argentina	2013
Continue the "Engaged Local Corporate Citizen" programme	Casino France	2013
Deploy in-store solidarity campaigns	Éxito Colombia, Disco Devoto Uruguay	2013
DEVELOP FOUNDATIONS PROGRAMMES		
Continue the Casino Foundation's programmes:	Group	2013
• Artists at School: pursue the alliance with the Théâtre de l'Odéon and partner schools		
• Overcoming Isolation Among Hospitalised Children: expand the programme to include new partner organisations		
• Local Initiatives: continue the programme and the annual meeting of employees sponsoring projects		
Continue to sponsor employee-supported projects	Monoprix	2013
Reinforce activities being carried out by Instituto GPA	GPA	2013
Continue activities underway at the Big C Foundation and Éxito	Big C Thailand, Éxito Colombia	2013

Environmentally proactive Group

OUR RECORD IN 2012

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
INCREASE ENERGY EFFICIENCY				
Reduce energy consumption per sq.m by 2.5% annually	Group	2012-2020	🟡	The Group's energy consumption per sq.m fell by 3% between 2011 and 2012. In France, 41% of Casino hypermarkets have signed an energy performance contract with the Group's GreenYellow subsidiary that targets a reduction of at least 20% in energy consumption. In Vietnam, all Big C stores have been fitted with T5 fluorescent light fixtures that yield energy savings of 35% compared to T8 lighting.
Continue to install doors on refrigerated display cases, with the goal of covering 75% of all units by 2020	Group France	2012-2020	🟡	34% of Casino hypermarkets have been equipped with these doors.
Define a plan for improving energy efficiency: <ul style="list-style-type: none"> • Install closed freezer display cases in all stores • Reduce electricity consumption by 3% on a like-for-like basis from 2011 levels • Install solar panels on parking shades as part of the Green Square project • Educate store personnel about adopting energy-saving practices 	Big C Vietnam	2012	🟡	42% of stores are now equipped with closed freezer display cases. Solar panels have been installed on the parking shades at Big C Green Square, generating an estimated 300,000 kWh/year of electricity. Procedures manuals have been prepared and training sessions have been conducted.
Establish a process for tracking electricity consumption and develop store action plans	Éxito Colombia	2012	🟢	A system for closely monitoring electricity consumption is now in place.
Continue to carry out energy efficiency projects (lighting renovations, replacement of refrigeration equipment, etc.)	GPA Brazil	2012	🟡	More energy-efficient lighting has been installed at 54 sites. Energy monitoring committees have been formed at each division. GPA is testing a natural gas-powered climate-control system.
Adopt measures to improve energy efficiency (LED lighting, renewable energy production, more efficient refrigeration systems, etc.)	Disco Devoto Uruguay	2012	🟢	Store lighting costs have been reduced by 60%. Four high-efficiency refrigeration systems have been installed, cutting energy costs by 30%.

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
REDUCE GREENHOUSE-GAS EMISSIONS				
Reduce greenhouse-gas emissions attributable to refrigeration systems by 5% annually: <ul style="list-style-type: none"> • Continue to retrofit and replace refrigeration units to eliminate CFCs and HCFCs 	Casino France	2012-2020	🟡	85% of hypermarkets and 95% of supermarkets have eliminated CFCs and HCFCs from their refrigeration systems, and 80% of warehouse refrigeration systems have been renovated. Refrigeration units that run on carbon dioxide and R134a have been installed at five supermarkets.
Reduce greenhouse-gas emissions attributable to transport 2% annually: <ul style="list-style-type: none"> • Deploy about 40 Citygreen vehicles in 2012 • Deploy hybrid vehicles in 2012 • Expand the use of waterway and railway transport 	Group France	2012-2020	🟢	Forty-one Citygreen vehicles were placed in service. 58% of non-EU imports are delivered by alternative forms of transport. A campaign with the Ecotrans association to expand the use of rail transport between Lyon and Lille has reduced the number of pallets carried via road by 15,000 per year. Deliveries to 100 Franprix stores in the heart of Paris are being made by barge via the Seine river, reducing the carbon impact from transport by 37%.
Install four more solar power installations with a capacity of 8.1 MWp	Group France	2012	🟢	The Group has installed a total of 25 solar power facilities.
Gradually introduce a standardised carbon accounting process for assessing the Group's carbon footprint	Group	2012-2020	🟡	The Group's principal subsidiaries in France and international markets have conducted a GHG inventory of their emissions.
Perform an extensive carbon audit of foodservice operations	R2C	2012	🟢	The foodservice subsidiary prepared an estimate of its direct and indirect greenhouse-gas emissions across Scopes 1, 2 and 3.
Systematically perform preliminary carbon footprint analyses using the Bilan Carbone® method for all major construction projects	Casino Immobilier et développement	2012	🟢	Carbon footprint analyses are being conducted during the tender phase of all construction projects.
Install fluid leak detectors at all sites	Big C Vietnam	2012	🟡	50% of all sites are now equipped with fluid leak detectors. A weekly procedure has been established for inspecting refrigerant systems for leakage.
Continue and expand access to free customer shuttles at appropriate sites	Big C Vietnam	2012	🟢	Seventy-three free bus lines have been established.
Deploy the Green Supply Chain Project.	Big C Thailand	2012	🟡	This project is designed to reduce CO ₂ emissions related to transport.
Implement the Thermal Blanket Project for improving cold chain management during transport	Big C Thailand	2012	✗	
Implement the logistics optimisation programme	Éxito Colombia	2012	🟢	The vehicle loading rate rose to 72.12% and the pallet loading rate stood at 95% in 2012, versus 86% in 2011, eliminating 3,720 road journeys. The campaign to reduce the number of journeys used to distribute imported meats prevented more than 91,320 km of road travel.

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
Replace existing refrigerants with refrigerants that are less polluting	Éxito Colombia	2012	●	Refrigerated display cases that use R12 have been replaced in renovated stores. Monitoring of these display cases has been improved, with tracking indicators established by region.
Increase the number of stores using renewable forms of energy	GPA Brazil	2012	●	Thirty-three new sites use renewable energy sources.
Provide training in eco-driving methods for vehicle drivers	Vindémia (Reunion Island)	2012	○	

REDUCE AND RECOVER WASTE

Continue to improve cardboard, plastic and biodegradable waste sorting systems	Group France	2012	●	Fermentable waste sorting is in place at 90% of Casino hypermarkets and 8% of supermarkets.
Introduce reverse logistics systems for plastics at qualified stores	Géant Casino hypermarkets, Casino supermarkets	2012	●	Reverse logistics systems for cardboard and plastics have been set up at 78% of Casino supermarkets, along with quarterly monitoring of store sorting performance.
Systematically require that partner companies sign the "Low Environmental Impact Construction" charter	Immobilière Casino and Mercialis	2012	●	The "Low Environmental Impact Construction" charter has been incorporated into the contract tender process. A guide to managing the site dismantling and recycling process has been prepared to ensure that waste products are recycled onsite rather than exported.
Expand the packaging recycling programme (paper and cardboard collected from customers) and organic waste recovery programme on behalf of the Éxito Foundation.	Éxito Colombia	2012	●	Recovered organic waste totalling more than 1,800 tonnes generated funding for Foundation activities.
Introduce waste recycling stations at Extra supermarkets	Extra Super and GPA banners Brazil	2012-2014	●	79% of Pão de Açúcar stores and 125 Extra stores now have stations for collecting consumer waste products (paper, plastic, etc.).
Expand in-store collection of spent batteries and raise customer awareness	Big C Vietnam	2012	●	Big C collected used batteries at its stores and organised a major customer education campaign to mark Earth Day.
Implement the 3R programme in stores (Reduce, Recycle, Reuse)	Libertad Argentina	2013	○	

PROMOTE BIODIVERSITY

Continue the "Let's Plant a Million Trees Together" campaign with SOS Sahel	Group France	2012	●	A campaign organised at Casino, Franprix and Monoprix stores raised funds that were used to plant 1.4 million trees.
Update the "Label V" standards and certify five new shopping centres	Mercialis	2012	●	The standards have been tightened and four shopping centres were awarded the label (in Nîmes, Annemasse, Quimper and Auxerre, France).
Open the first HQE and ISO-14001 certified restaurant	Casino Restauration		●	The Rovaltain restaurant opened on 30 March 2012 with HQE and ISO 14001 certification.
Support reforestation projects by creating a "Community Forest"	Big C Thailand	2012	●	The sites were identified in 2012.
Continue to expand the miplaneta.com website	Éxito Colombia	2012	●	172,000 trees have been planted since 2010 as a result of this programme.

Objectives	Scope	Target date	Status	Principal accomplishments in 2012
Obtain LOTUS or LEED certification for the Green Square development.	Big C Vietnam	2012-2013	●	The Green Square shopping centre has been fitted with solar panels on the roof of the parking area. The centre will be the first in Vietnam to obtain both LEED and LOTUS certification.
Obtain LEED certification for three new stores	GPA Brazil	2012	●	Two stores are now LEED-certified. The "Greenstore" concept has been developed at two additional stores.
Continue the "Repapel" programme with the goal of reducing paper use by five tonnes	Disco Devoto Uruguay	2012	●	Five tonnes of paper were collected over the course of the campaign.

OUR NEXT STEPS

Objectives	Scope	Target date
REDUCE GREENHOUSE-GAS EMISSIONS		
Gradually introduce a standardised carbon accounting process for assessing the Group's carbon footprint on a regular basis	Group	2012-2020
Update the plan for reducing direct greenhouse-gas emissions, with particular attention to: <ul style="list-style-type: none"> Commercial refrigeration equipment: renovate refrigeration systems to eliminate HFCs and CFCs permanently (France) and reduce refrigerant leakage; Goods transport: improve vehicle loading rates, optimise delivery journeys, give preference to imports by boat and pool flows with suppliers 	Group	2015
INCREASE ENERGY EFFICIENCY		
Reduce energy consumption per sq.m by 2.5% annually	Group	2012-2020
Update the plans for reducing energy consumption: <ul style="list-style-type: none"> by continuing to install doors on refrigerated display cases, with the goal of covering 75% of all units by 2020 in France; by introducing Energy Performance Contracts (France, Colombia, Vindémia) 	Group	2015
SUPPORT MORE WIDESPREAD USE OF RENEWABLE ENERGY		
Develop new solar power installations	Group	2015
FIGHT POLLUTION BY REDUCING AND RECOVERING WASTE		
Continue to improve sorting systems for operating waste (cardboard, plastics, organic waste)	Group	2015
Expand measures to collect and recycle used products from customers (light bulbs, batteries, etc.)	Group	2013
PROMOTE BIODIVERSITY		
Define and implement a biodiversity protection plan	Group	2015
Construct stores that are designed to promote biodiversity (planted roofs, green spaces, vegetable gardens, wetlands, etc.)	Group France	2015
Award "Label V" certification to shopping centres	Group France	2013
Take action to combat deforestation and promote reforestation (France, Colombia, Brazil, Thailand)	Group	2013

Reporting principles

Information on Casino Group's corporate social responsibility process and its environmental, workplace and community relations performance has been prepared in accordance with the principles expressed in the Group's CSR reporting protocol, which was updated in 2012 and distributed to all personnel involved in the reporting process in France and in the international subsidiaries. Unless otherwise noted, the social, workplace and environmental data presented concern all activities under the operational control of Casino Group or its majority-owned subsidiaries in France and worldwide, excluding affiliates, franchises and lessee-management.

The full consolidation method has been applied, with data on a 100% basis. The data are consistent with the Group's financial reporting process and cover the following scopes unless otherwise noted:

- France: activities under the Casino, Monoprix, Cdiscount, Franprix and Leader Price banners and the logistics, purchasing, human resource and other support functions.
- Latin America: Grupo Pão de Açúcar-GPA (excluding Via Varejo), Libertad SA, Grupo Éxito, Disco Devoto.
- Asia/Indian Ocean: Big C Thailand, Big C Vietnam, Vindémia (excluding Mauritius, Madagascar and Mayotte).
- Group: consolidated data.

In a commitment to completeness and to shrinking its environmental footprint, the Group has expanded the reporting process by publishing a greater volume of information on its corporate website, www.groupe-casino.fr. In particular, the website includes detailed information regarding the scope, period and reporting methodology. The report by the Statutory Auditors regarding controls conducted in 2012, as well as the governance aspects, are described in the Registration Document available at the same website.

TABLE OF CORRESPONDENCE WITH THE UNITED NATIONS GLOBAL COMPACT

In 2009, Casino Group signed the United Nations Global Compact as a pledge of its commitment to comply with 10 fundamental principles on behalf of human rights, labour, the environment, and the fight against corruption.

PRINCIPLES OF THE UNITED NATIONS GLOBAL COMPACT

	See pages
HUMAN RIGHTS	
1. Businesses should support and respect the protection of internationally proclaimed human rights within their sphere of influence;	34, 35, 52, 53, 54
2. Make sure that they are not complicit in human rights abuses.	52, 53, 54
LABOUR	
3. Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;	43, 48
4. The elimination of all forms of forced and compulsory labour;	52, 54
5. The effective abolition of child labour;	52, 54
6. The elimination of discrimination in respect of employment and occupation.	14, 15, 16, 43, 44, 46, 47
ENVIRONMENT	
7. Businesses should support a precautionary approach to environmental challenges;	26, 27, 28, 49, 50, 58
8. Undertake initiatives to promote greater environmental responsibility;	24, 25, 26, 27, 49, 50, 51, 59, 60, 61
9. Encourage the development and diffusion of environmentally friendly technologies.	26, 27, 49, 50, 51, 58, 59, 60, 61
ANTI-CORRUPTION	
10. Businesses should work against corruption in all its forms, including extortion and bribery.	31, 52, 54

CONTACTS

Corporate Social Responsibility (CSR)

Phone: +33 (0)1 53 70 51 97

Group Website

www.groupe-casino.fr

CASINO, GUICHARD-PERRACHON

Share capital: €172,391,581.08

Headquarters

B.P. 306 – 1, Esplanade de France
F-42008 Saint-Étienne Cedex 2, France

Phone: +33 (0)4 77 45 31 31

Fax: 04 77 45 38 38

The Company is registered in Saint-Étienne Cedex 2
under no. 554 501 171 RCS

Paris office

148, rue de l'Université

75007 Paris, France

Phone: +33 (0)1 53 65 25 00

COORDINATION

Corporate Social Responsibility Department

Design, editorial and production:

TERRE DE SIENNE Paris | www.terredesienne.com

Photo credits: Caetano Barreira, Cédric Daya, Andres Mayr,
Steve Murez, Agence Trenta, Carlos Villalon, Eduardo Girao,
Christian Berg, Jérôme Deduysche, Ehrin Macksey,
Anne Van der Stegen, Maria Nascimento, Casino Group
media library.

GROUPE CASINO

B.P. 306 – 1, Esplanade de France – F-42008 Saint-Étienne Cedex 2, France
Phone: +33 (0)4 77 45 31 31 – Fax: +33 (0)4 77 45 38 38
www.groupe-casino.fr

